



Airport Economic Regulatory Authority of India

AERA Building, Administrative Complex,
Safdarjung Airport, New Delhi – 110 003

F.No.AERA/10015/IT-2/2020-21/AERA-Website

Dated the 9th July, 2021

Pre-Bid Meeting Held on 24.06.2021 at 3:00 pm through Video Conference

Response to Bidders Query/Suggestion

Attention of all concerned is invited to the RFP with Tender Ref. No. AERA/10015/IT-2/2021-22/AERA Website dated 15.06.2021 available on Authority's website for design, development and maintenance of AERA Website.

Organization	Sr. No.	RFP Clause			Bidders Query	Reply/Clarification
		Para No.	Name	Text requiring clarification		
1. M/s Silicon IT Hub Pvt. Ltd. (Mr. Ankit Limbachiya and Mr. Jaypal T)	1	para 7 (ii) page 6	Eligibility Criteria : Certification	The organization must possess a valid ISO 9001:2015 (or above) and CMMI Level 3 (or above) certification.	Kindly consider ISO 27001:2013 also.	The request has not been considered. The certification criteria Para 7(ii) has been amended as under: "The organization must possess a valid ISO 9001:2015 (or above) or CMMI level 3 (or above) certification."
	2	para 7 (ii) page 6	Eligibility Criteria : Certification	The organization must possess a valid ISO 9001:2015 (or above) and CMMI Level 3 (or above) certification.	Kindly change certification criteria from ISO 9001:2015 and CMMI level 3 to ISO 9001:2015 or CMMI Level 3	The request has been considered & accepted by AERA to modify the criteria. The certification criteria Para 7(ii) has been amended as under: "The organization must possess a valid ISO 9001:2015 (or above) or CMMI level 3 (or above) certification."

M/s Silicon IT Hub Pvt. Ltd. (Mr. Ankit Limbachiya and Mr. Jaypal T)	3	para 7 (viii) page 6	Eligibility Criteria : Office Location	The agency should have an office in Delhi/NCR.	Our office is not in Delhi yet. Office may be setup within 45 days.	The request has not been considered. The agency should have an office in Delhi/NCR. Since physical meetings are required to be held often in order to resolve certain peculiar issues and for this purpose, having the service provider located in Delhi/NCR is most important
	4	para 10.1 (A) (iii) page 8	Scope of work : Design and Development of AERA Website	Migration of old data from existing AERA website to new website	Existing database server and size of data for migration to new website	The existing database of website is MySQL. The Database size is approximately 15 GB.
	5	para 10.1 (A) (iii) page 8	Scope of work : Design and Development of AERA Website	Migration of old data from existing AERA website to new website	What is Registration Form and user login under Tariff Proposal Menu	Tariff Proposal is a separate application/ website of AERA and has no synchronization/link with the AERA main website and it is outside the purview of the scope of work of this RFP.
2. M/s Solarman Engg. Project (P) Ltd. (Mr. Ashish Tomar and Mr. Sanjay Govind Anand)	6	para 7 (ii) page 6	Eligibility Criteria	The organization must possess a valid ISO 9001:2015 (or above) and CMMI Level 3 (or above) certification.	Kindly change certification criteria from ISO 9001:2015 and CMMI Level 3 to ISO 9001:2015 or CMMI Level 3	The request has been considered & accepted by AERA to modify the criteria. The certification criteria Para 7(ii) has been amended as under: "The organization must possess a valid ISO 9001:2015 or CMMI level 3 (or above) certification."
	7	para 6 (i) page 5	General Instruction to bidder	Tender documents including terms and conditions of work shall be downloaded from AERA Website at http://www.aera.gov.in/ and Central Public Procurement Portal (http://eprocure.gov.in/).	Tender is not available on e-procurement portal for online bid submission.	Tender is available on CPP e-publishing Portal only and submission of bid is through offline mode as per procedure. The tender/RFP may also be downloaded from AERA's website.

	8	para 10.1 (A) (iii) page 8	Scope of work : Design and Development of AERA Website	Migration of old data from existing AERA website to new website	Existing website of AERA is in html and not in php.	The current website of AERA is static and in html format only.
3. M/s ADG Online Solution Pvt Ltd. (Mr. Sandeep Khare)	9	--	--	--	No Query	--
4. M/s Cyfuture India Pvt. Ltd. (Ms. Aradhana Bhasin)	10	--	--	--	No Query	--
5. M/s Interlace India Pvt Limited. (Mr. Kingsly Prasath)	11	--	General	--	Provide the email address for communication.	The email address for communication is as under: dychief@aera.gov.in , which is also available on CPP portal and AERA's website.
6. M/s RV Solutions Pvt. Ltd (Mr. Rupesh Dixit and Mr. William Paraseth)	12	para 7 (ii) page 6	Eligibility Criteria	The organization must possess a valid ISO 9001:2015 (or above) and CMMI Level 3 (or above) certification.	Kindly change certification criteria from ISO 9001:2015 and CMMI Level 3 to ISO 9001:2015 or CMMI level 3	The request has been considered & accepted by AERA to modify the criteria. The certification criteria Para 7(ii) has been amended as under: "The organization must possess a valid ISO 9001:2015 (or above) or CMMI level 3 (or above) certification."
	13	para 7 (i) page 6	Eligibility Criteria	The bidder shall be either: a) NIC empanelled IT agency for website development OR b) Central/State Govt. Organizations & their Autonomous/Statutory Bodies/PSU OR c) Registered Society established under Central/State Govt.	Kindly remove NICS empanelled criteria and make it open for all participate.	NICS empanelment is not the ONLY criteria for eligibility. Please refer Para 7(i) of the RFP document. No change has therefore been made in the eligibility criteria at para 7(i) in the RFP document

	14	--	General	--	Is there any onsite manpower requirement during development or AMC period, please clarify?	Dedicated team for development/maintenance of AERA website is not required onsite. Development team shall develop/maintain website as per scope of work at vendors premises. However, the Project Manager/authorized person/development team will be required to visit AERA office on need basis.
	15	para 10.1 (A) (i) page 8	Scope of work : Design and Development of AERA Website	Design & Development of AERA website in bilingual (English & Hindi) with CMS module as per GIGW	Shall AERA provide content of website in English and Hindi?	The vendor may refer the existing content available on AERA website. However, additional/ revised content shall be provided by AERA as per requirement.
7. M/s CRISP (Mr. Avinash Jain) (Queries received through email)	16	para 7 (ii) page 6	Eligibility Criteria : Certification	The organization must possess a valid ISO 9001:2015 (or above) and CMMI Level 3 (or above) certification.	Kindly revise this clause as " The organization must possess a valid ISO9001:2015 (or above) certification" (supporting document required to be enclosed)" instead of "The organization must possess a valid ISO9001:2015 (or above) and CMMI level 3 (or above) certification."	The request has been considered & accepted by AERA to modify the criteria. The certification criteria Para 7(ii) has been amended as under: "The organization must possess a valid ISO 9001:2015 (or above) or CMMI level 3 (or above) certification."
	17	para 7 (v) page 6	Eligibility Criteria : Turnover	Minimum annual turnover of agency should be Rupees five crores during every year for last three years i.e. 2020-21 , 2019-20 & 2018-19	Minimum annual turnover of agency should be Rupees Five crores during every year for last years i.e. 2019-20, 2018-19 & 2017-2018.	Submission of Turnover documents for FY 2020-21 has been relaxed due to COVID-19 pandemic during this period.



M/s CRISP (Mr. Avinash Jain) <i>(Queries received through email)</i>						<p>The turnover criteria Para 7(v) has been amended as under:</p> <p>“Minimum annual turnover of agency should be Rupees Five crores during every year for last three years i.e. 2019-20, 2018-19 & 2017-2018..</p> <p><i>(Copies of audited Balance Sheet/ P&L Accounts and Income Tax Return for last three financial years i.e. 2017-18, 2018-19 and 2019-20 (Audited) required to be enclosed) “</i></p>
	18	para 7 (viii) page 6	Eligibility Criteria : Office Location	The agency should have an office in Delhi/NCR.	kindly remove this clause as due to pandemic , physical appearance in office is restricted and major work is executed from selected bidders premise as well as meetings are conducted in Online mode only.	<p>The request has not been considered.</p> <p>It is understood that due to pandemic, things are being managed virtually/online.</p> <p>However, physical meetings are required to be held often in order to resolve certain peculiar issues and for this purpose, having the service provider located in Delhi/NCR is most important.</p> <p>As far as COVID-19 protocol is concerned, the same is being duly followed in AERA.</p>



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