Introduction

➢ Delhi International Airport Limited had submitted the Multi Year Tariff Proposal (MYTP) for the 4th Control Period of IGI Airport i.e., from Apr'24 to Mar'29 to the Authority on 29th May 2024.

➢ DIAL had conducted AUCC for the proposed capex for IGI Airport on 06th January 2025.

➢ The Authority has issued Consultation Paper No. 07/2024-25 of IGI Airport on 31st January 2025.

➢ The average aeronautical revenue per passenger proposed by the Authority for the remaining 4 years of 4th Control Period (i.e., Apr'25 to Mar'29) is ~ INR 370 / pax.

➢ DIAL has submitted Annual Tariff Proposal (ATP) based on the Target Revenue approved by the Authority on 07th February 2025 for the period from Apr'25 to Mar'29.

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Agenda

1	**Overview of GMR Group**
2	**Overview of IGI Airport**
3	**Awards & Accolades**
4	**ESG at IGI Airport**
5	**DIAL Master Plan & Major Capex**
6	**Proposed Tariff Card**
7	**Regulatory Issues**

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Overview of GMR Group

Overview of GMR Group

Video will be presented during the Stakeholders Consultation Meeting

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Overview of IGI Airport

IGI Airport at a Glance
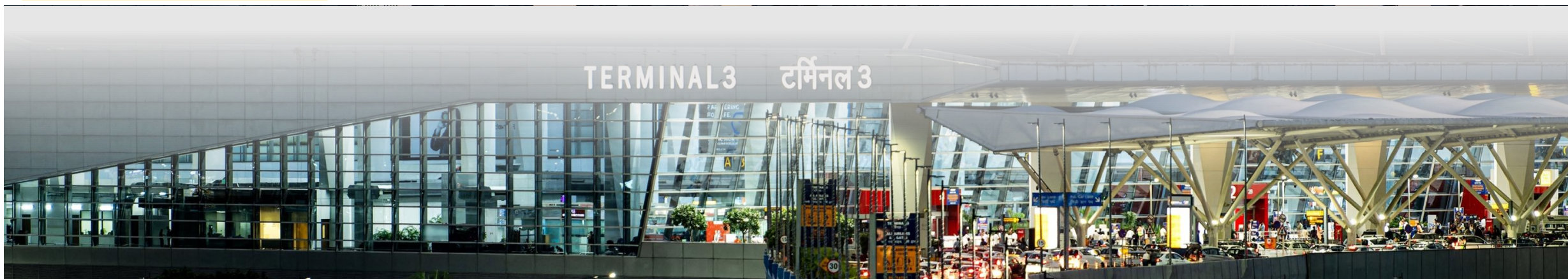
3 passenger terminals – capacity of 100M →	2 cargo terminals – capacity of 1.8 MMT →	4 runways for simultaneous operations →	Passenger Initiatives →

Highest ever passenger traffic handled by IGIA in a fiscal year – FY24

73.7M
Annual passenger traffic

0.44M
Total number of flights in FY24

1.003M
Metric Tonnes of Annual Cargo Volume

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IGI Airport has made significant improvements across all KPIs

FY 2006	Key Parameters	FY 2024
414	Average ATM / Day	~1209
44,500	Average Pax / Day	~2.01 Lac/day
16.2	Annual Pax Footfall [Mn]	73.7
96	Number of Destinations	148
54	Number of Airlines	67
38	Highest ATM in an Hour	81
383	Cargo Tonnage ['000 MT]	1,003
12	Airport Capacity [MPPA]	100
NIL	Renewable Energy Sources [MW]	7.84 (Installed Capacity)

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Awards & Accolades

IGI Airport Credentials

ACI ASQ: Best Airport in region for the category of more than 40 MPPA for six consecutive years

Skytrax: Best Airport in India & South Asia for 6th consecutive time & only airport in India in world's Top 40 Airports

Level 3 in ACI Airport Customer Experience Accreditation Programme

Skytrax: 4 Star Airport and Best Airport & Cleanest Airport in India / South Asia

Level 5 certified under ACI's Airport Carbon Accreditation 2020

'Best Airport of the Year' and 'Sustainability Champion' at the Wings India Awards 2024

Silver award in ACI Asia-Pacific & Middle East Green Airports Recognition 2024 (35 MPPA + category)

LEED Platinum rating for Terminal-3;
New Terminal-1 LEED Platinum pre-certified

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IGI Airport Credentials

Won more than 100 International and National Awards and Accolades over the years

Recognized at the Saudi Airport Excellence Awards 2024

South Asia Team Excellence Award 2024 for Service Industry Excellence from American Society for Quality

Silver award in ACI Asia-Pacific & Middle East Green Airports Recognition 2024 (35 MPPA + category)

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IGI Airport Credentials

Won more than 100 International and National Awards and Accolades over the years

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Service Excellence

Skytrax Award for Best Airport India & South Asia 2022

Skytrax World Airport Awards 2018 - Best Airport Staff India & Central Asia

Skytrax Award for Best Airport India & Central Asia 2017, 2019,2020

Digital Marketing & CRM at the Mobexx Awards 2020-Gold Award

Hermes Platinum Award for Social Media Campaign #Creating Tomorrow Together- 2019

ACI - ASQ Award 2021 for Best Airport by Size & Region in Asia Pacific

ACI - ASQ Award 2019 for Best Airport by Size & Region in Asia Pacific

ACI - ASQ Award 2018 for Best Airport by Size & Region in Asia Pacific

ACI- ASQ Award 2015, Best Airport in the World (25-40 Million passengers per annum category)

4 Star rated by Skytrax -2019

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IGI Airport Credentials

Construction & Operations

British Construction Industry Award
for Terminal 3

KPMG-Infrastructure Today
Awards for PPP Project of the
Year, 2010

Best Managed Airport -
CNBC Awaaz Travel Awards
2013

National Tourism Award for
Best Airport 2014

Honeywell Smart Building Awards - Smartest
Building in India 2014 & 2015

CII National Energy Management
Award 2015

National Award for Excellence in
Energy Management -2019

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IGI Airport Credentials

Environment & Sustainability

ACI-Asia Pacific Green Airports
Recognition 2018

First Airport in
Asia Pacific to achieve 4+ -Carbon Transition;
second worldwide

Highest Environment
Recognition - Platinum by
ACI

Golden Peacock
Sustainability
Award 2018
from Institute of
Directors (IOD)

IGBC Green
Building Rating -
Platinum

LEED
India Gold Rating
- NC

Peer Platinum
Airport –
July'2019

Singe Use
Plastic Free
Airport – 2020

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ESG at IGI Airport

ESG Practices of IGI Airport

DIAL is the Largest Airport in the World to achieve ACI Level 5 accreditation – Net Zero Carbon Emission as per ACI ACA

Investments in social welfare through GMR Varalakshmi Foundation

Positively impacted many people

1st Indian Airport to be certified Single Use Plastic Free; aim towards 'Zero Waste to Landfill'

ESG Highlights

1st Indian Airport to issue Green Bonds

Undertaken Strategic Projects to reduce scope 3 GHG emissions such as Cross taxiway, TaxiBots

Switched to 100% clean electricity at Delhi Airport

Terminals certified as Green Buildings under USGBC / IGBC

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ESG Practices of IGI Airport DIAL ACI Accreditation

DIAL is World's Largest Airport to achieve ACI Level 5 accreditation

ACI Airport Carbon Accreditation*

DIAL's ACA Journey

	Level			Global/Indian	Year
★★★★★	Level 5	**Net Zero** balance on scopes 1 and 2		18 Global; 2 Indian	2024
★★★★★	Level 4+	**Transition**: Compensation for residual emissions with reliable offsets		49 Global; 2 Indian	2020
★★★★	Level 4	**Transformation**: of airport operations and business partners to achieve absolute emissions reductions		32 Global; 0 Indian	-
★★★★	Level 3+	**Neutrality**: Carbon neutrality for direct emissions by offsetting		28 Global; 0 Indian	2016
★★★	Level 3	**Optimization**: Third party engagement in carbon footprint reduction		125 Global; 0 Indian	2013
★★	Level 2	**Reduction**: Carbon management towards a reduced carbon footprint		228 Global; 26 Indian	2012
★	Level 1	**Mapping**: Footprint measurement		112 Global; 0 Indian	-

How we got here?

Energy Efficiency & Resource Conservation: 1st Airport in the world to be ISO 50001 certified

Green Buildings: 1st Airport globally to receive Platinum in LEED Arc and PEER

Renewable Energy: Operates on 100% clean electricity

Operational Excellence & Collaboration with Stakeholders

Green Transportation: Largest EV fleet in India

Carbon Sink: Tree plantation

Systems and Processes: ISO 14064 alignment for GHG accounting

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ESG Performance Highlights – ESG (1/2)

Environmental initiatives are guided by the policy on 'Climate Resilience' which commits to alignment with 1.5°C trajectory growth. This is further complemented by the site level Environment / EHS Policies.

Sustainable Airport Management

- Delhi Airport source 100% clean energy thus effectively reducing its carbon footprint
- Eastern Cross Taxiway is expected to reduce the carbon foot by 55,000 tones annually and usage of taxi-bot reduces the carbon footprint in airside
- DIAL has developed 10 TPD material recovery facility
- The terminal buildings of the DIAL are Green Building and received Platinum in LEED Arc
- DIAL has switched completely to EV vehicles for 4 wheelers

Net Zero Commitment

- Net Zero Level 5 accreditation received from ACI
- Work ongoing for LEED Platinum Certification (final), which will be available post commissioning of the T1 Building
- Work has been initiated for Net Zero building accreditation in energy, waste & water across terminals
- Working with the stakeholders to reduce the Scope 3 emissions

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ESG Performance Highlights – ESG (2/2)

Other Initiatives

Climate Change Strategy

- DIAL has achieved "Climate Action Programme – Committed" under CAP 2 Degree Program of CII
- Policy on Climate Resilience Programs is circulated and uploaded on website
- Requirement gathering of TCFD report ongoing and assessing the climate change risk & opportunities
- Climate change adaptation plan is under preparation in collaboration with external consultants

Enhance ESG score through disclosure Programs

- Sustainability report for 2024 is prepared and verified by 3rd party – soon to be published externally
- Business responsibility and sustainability reporting (BRSR) has been published at a group level

Responsible Suppliers & Service providers

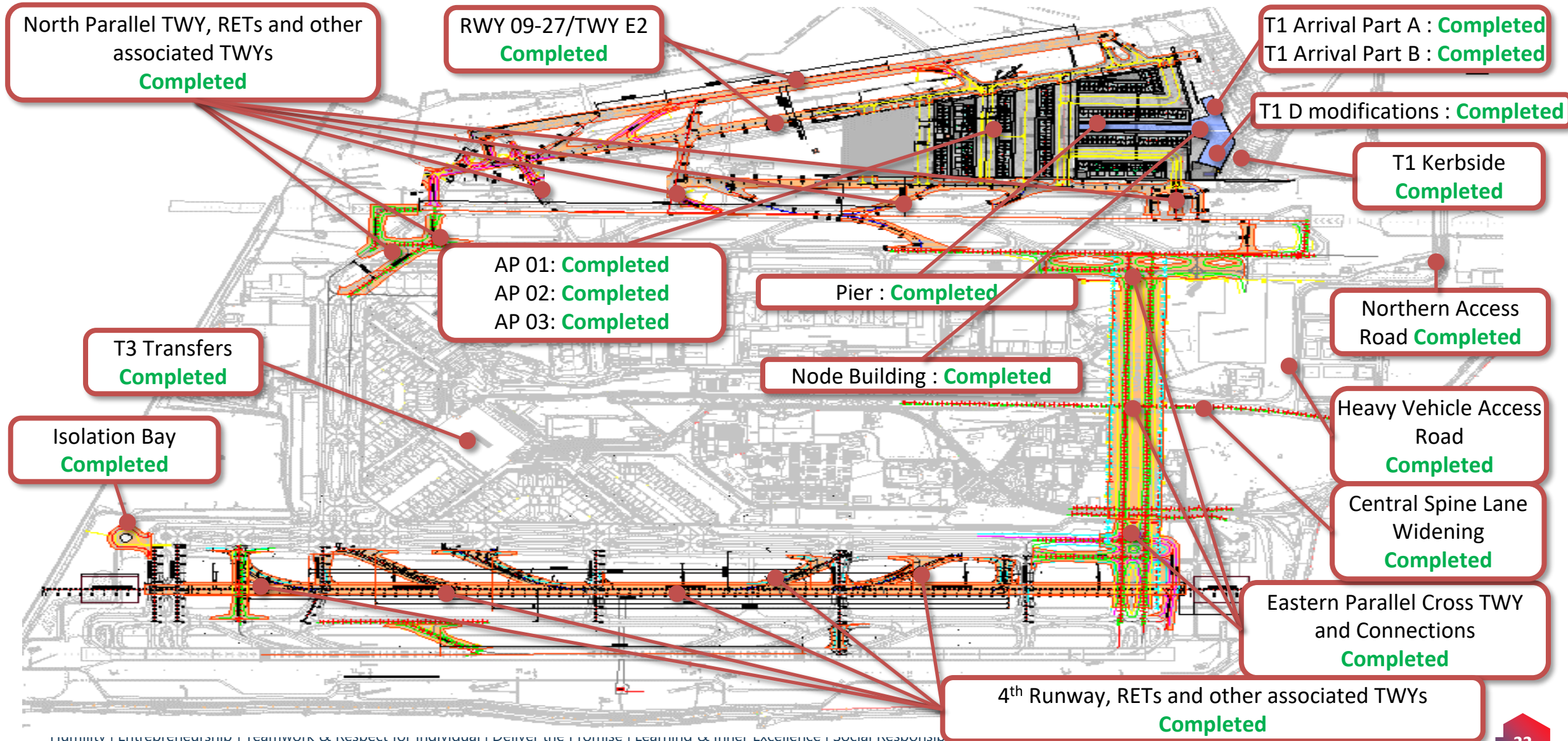- Finalization of Suppliers' ESG Code of Conduct is in progress, to be implemented soon

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DIAL Master Plan & Major Capex

Indira Gandhi International Airport (Delhi)
MASTER PLAN - 2016

DIAL has appointed AECOM for undertaking the updation of the Master Plan.

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Phase 3A Expansion Works Plan (2019-2024) – Scope & Status

North Parallel TWY, RETs and other associated TWYs
Completed

RWY 09-27/TWY E2
Completed

T1 Arrival Part A : Completed
T1 Arrival Part B : Completed

T1 D modifications : Completed

T1 Kerbside
Completed

AP 01: Completed
AP 02: Completed
AP 03: Completed

Pier : Completed

Node Building : Completed

Northern Access Road Completed

T3 Transfers
Completed

Heavy Vehicle Access Road Completed

Isolation Bay
Completed

Central Spine Lane Widening Completed

Eastern Parallel Cross TWY and Connections Completed

4th Runway, RETs and other associated TWYs Completed

Terminal 1 – Key Features

Areas of Work	Earlier	Post Expansion
Terminal -1 Capacity	17 MPPA	40 MPPA
T-1 Check-in Counters (incl. SBD)	64 nos.	100 nos.
T-1 Common User Self Service Machines	12 no.	108 no.
T-1 Baggage Make-up Carousels	4 no. (Airline-wise)	9 no. (Flight-wise, Individual carrier system)
T-1 Passenger Boarding Bridges	-	22 contact stands
T-1 Baggage Reclaim Carousels	8 nos. of 52 m each	10 nos. of 70 m each
T-1 Departure Forecourt	6 Lanes	9 Lanes
T-1 Arrival Forecourt	8 Lanes	11 Lanes
T-1 Bussing Apron Stands	55 stands (Remote)	82 stands (22 Contact + 60 Remote)
Hand Baggage	18 Nos. without ATRS	20 Nos. with ATRS (Expandable to 25)

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Terminal-1: Before & After

BEFORE

AFTER

T1 D

T1 C

Pier

Node
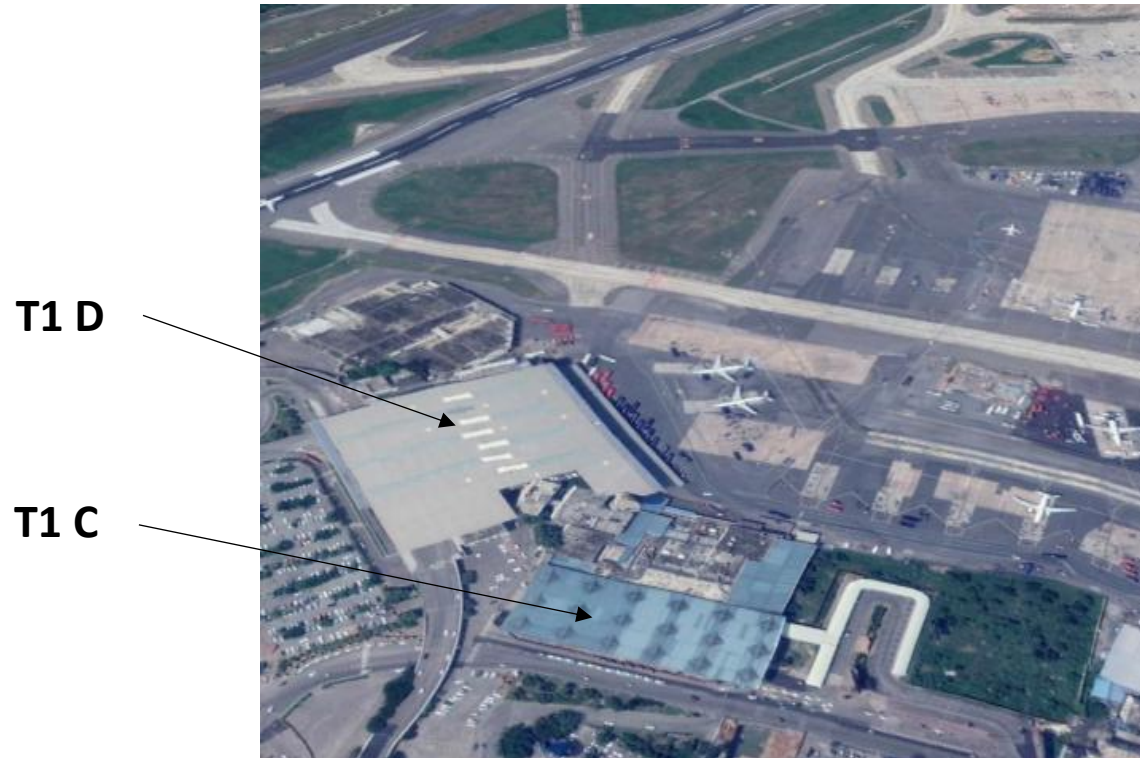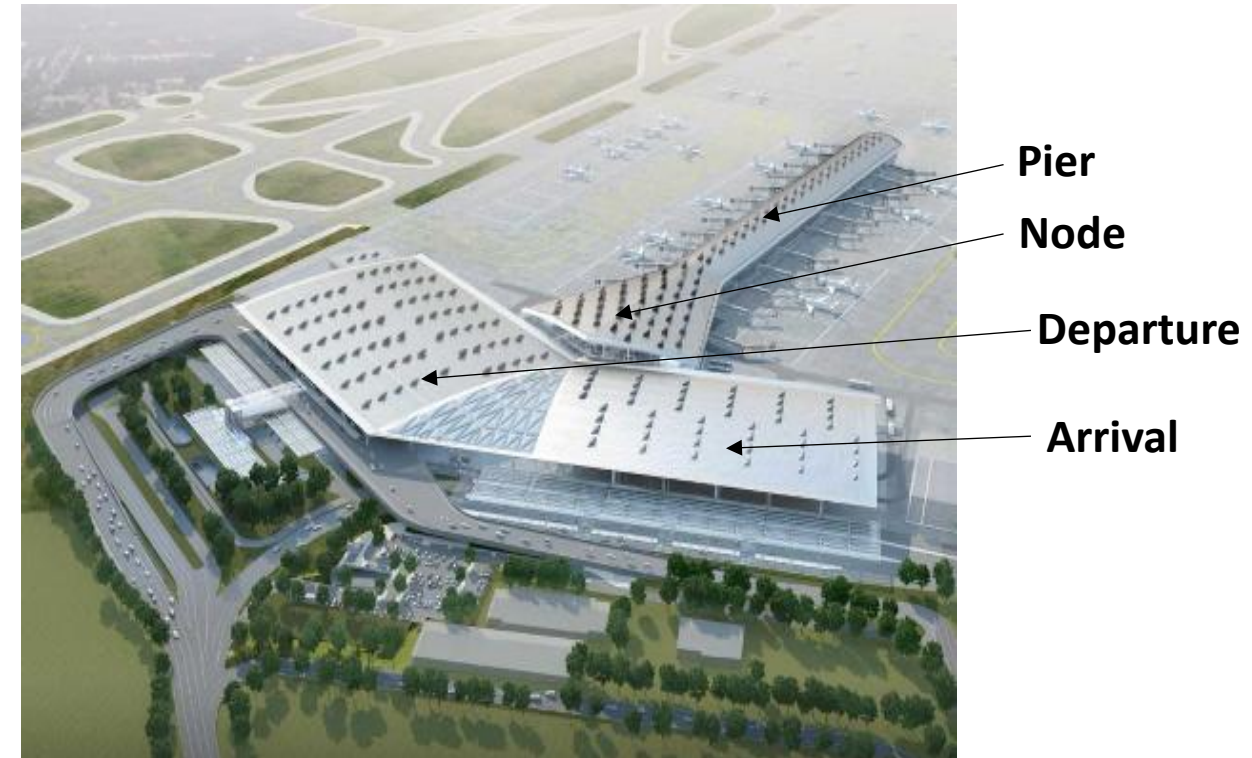
Departure

Arrival

- Earlier Terminal Arrival (T1C) & Terminal Departure (T1D) were separate, which are redesigned to an integrated Terminal Building.
- Entire Terminal 1 area has been redesigned to provide more effective and higher capacity layout to cater to 40 MPPA.
- New Terminal is an integrated terminal with 22 Code C contact stands.

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Terminal-1 Departure / Pier : Interior View

Pier

Departure

Terminal 1 Arrival

Outside

Baggage Carousel

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Airside Expansion Works – Key Features

- New Runway of length 4.4 Kms, with RETs and RSA/RESA development
- Isolation Bay at 11L / 29R (4th RWY)
- Refurbishment of RWY 09/27 with RSA/RESA development and associated works including Taxiways and RETs.
- RETs and Runway Entry Taxiways of Runway 10-28.
- Northern Parallel Taxiway, TWY E2, & several other taxiways and RETs.
- 60Km drain network for all Northern and southern Airfield.

Areas of Work	Earlier	Post Expansion
Runways	3 operational RWYs	4 operational RWYs
Category of Runways	09/27 – CAT I 10/28 & 11/29 – CAT IIIB	09/27 – CAT I 10/28; 11L/29R & 11R/29L – CAT IIIB
Length of Runways	09/27 – 2.8 km 10/28 – 3.8 km 11/29 – 4.4 km	09/27 – 2.8 km 10/28 – 3.8 km 11R/29L – 4.4 km 11L/29R – 4.4 km
Length of Taxiways	44,000 m	60,000 m
Fire Stations	04 nos.	05 nos.

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Runway & Taxiways

RWY 09-27

Taxiway H6

TWY D

TWY A2-D4-E4

TWY S2

TWY S3

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Terminal 1 – Roads and Ramps

BEFORE

AFTER

DEPARTURE

ARRIVAL   8 Lanes
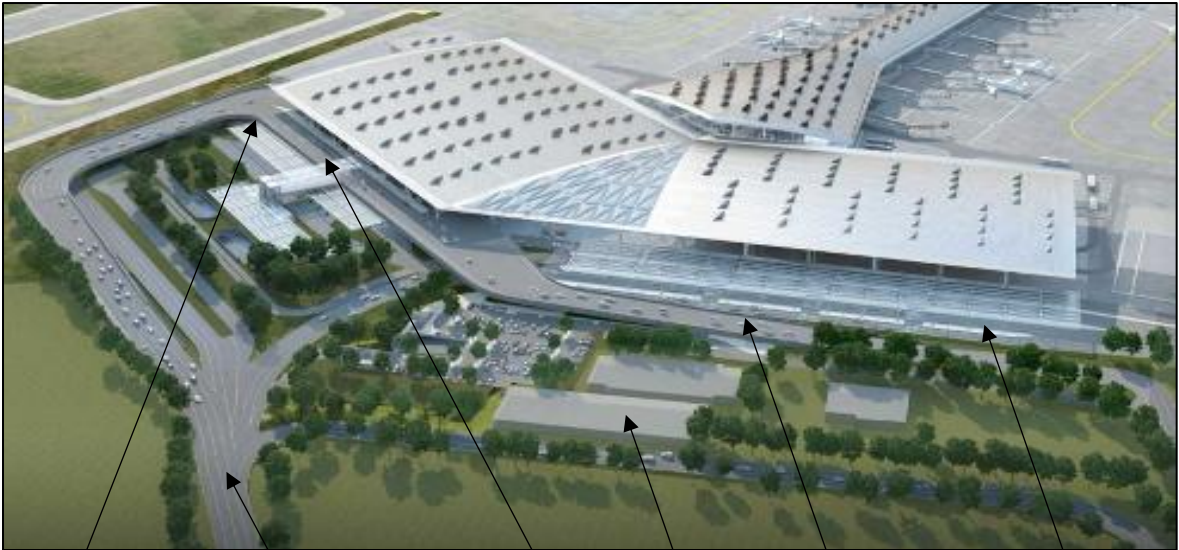
DEPARTURE

Access Road Re-orientation   9 Lanes   11 Lanes   ARRIVAL

Metro Connectivity

Segregated Departure and Arrival Traffic

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Landside Expansion Works - Key Features

- Departure forecourt 6 to 9 lanes
- Arrival Forecourt 8 to 11 lanes
- Re-orientation of Ramp, Access road & Kerb.
- Flyover at Aerocity metro junction, Widening of central spine road, Northern Access Road, Under pass at Radisson road.

Areas of Work	Earlier	Post Expansion
T-1 Roadside/Cityside Network	Departure forecourt – 6 (3+3) Lanes Arrival forecourt – 8 (3+3+2) Lanes	Departure forecourt – 9 (3+3+3) Lanes Arrival forecourt – 11 (3+3+3+2) Lanes Addition of 1 lane at NSG Junction for improving T3-T1 connectivity
Arrival/Departure Vehicular Flow at T-1	Common	Segregated
Parallel Access Road (for separate access to T2)	NIL	2x2 (~3.5 km) New 2 lane south side flyover
Northern Access Road	2 x 3 Lanes (~1.7 km)	2 x 5 Lanes (~1.7 km) New 4-lane right turning flyover at Aero-city metro station junction – Direct connectivity from T1 to T3
Central Spine Road	2 x 4 Lanes (~1.3 km)	2 x 6 Lanes (~1.3 km)
Radisson Road	Improvement of Road including construction of Radisson Underpass	

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ECT Works

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Eastern Cross Taxiways – Bird's Eye View

Eastern Cross Taxiway

- 2.2 KM dual elevated Cross TWYs connecting Northern and Southern airfields
- The first of its kind in India and among a select few in the world

Architectural Render

Actual Photograph

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Actual Photograph

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IGI Airport - Capacity – Pre & Post Phase 3A

IGIA Capacity before Phase 3A (in Mn)

Pax (Mn)

- T1: 17
- T2: 15
- T3 Dom: 18
- T3 Int: 16

Total capacity – 66 Mn

IGIA Capacity after Phase 3A (in Mn)

Pax (Mn)

- T1: 40
- T2: 15
- T3 Dom: 25
- T3 Int: 20

Total capacity – 100 Mn

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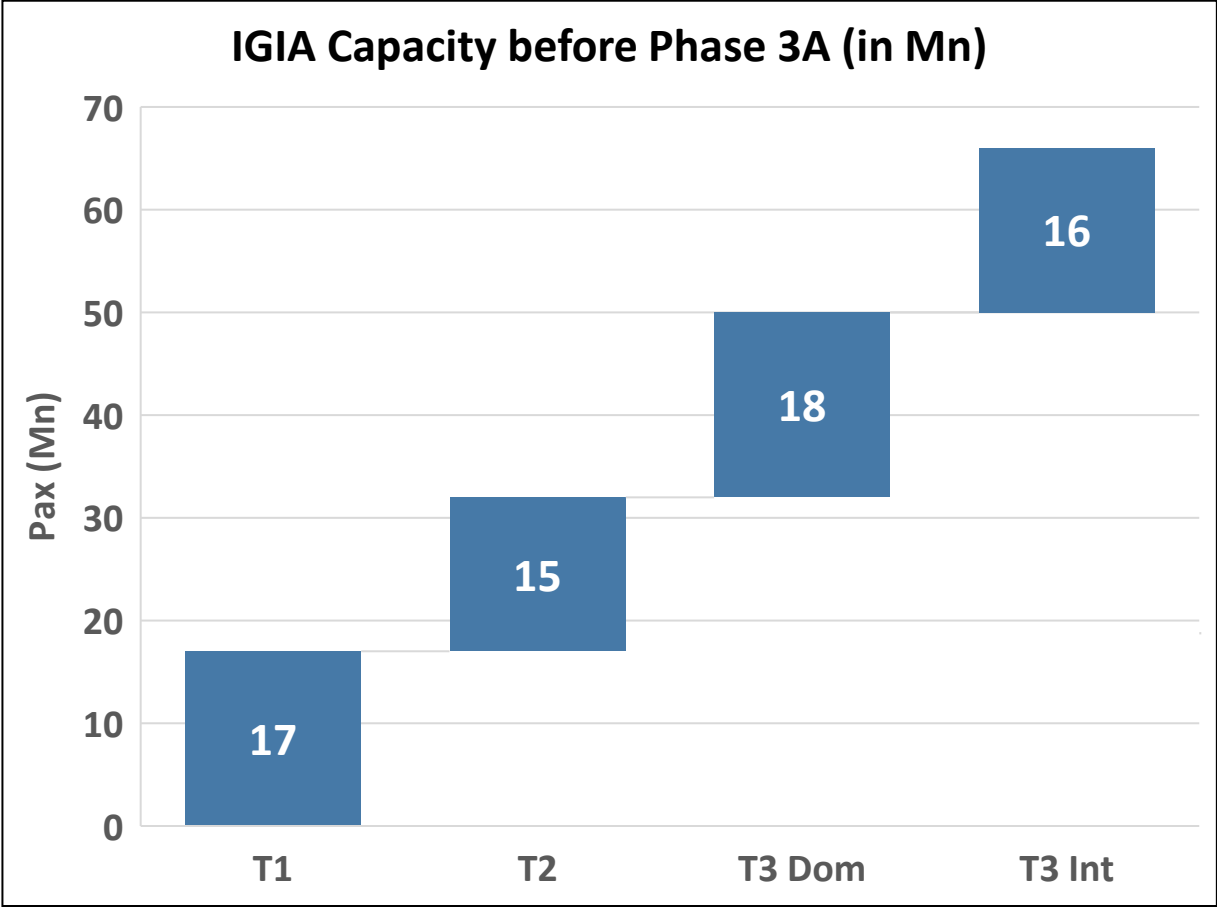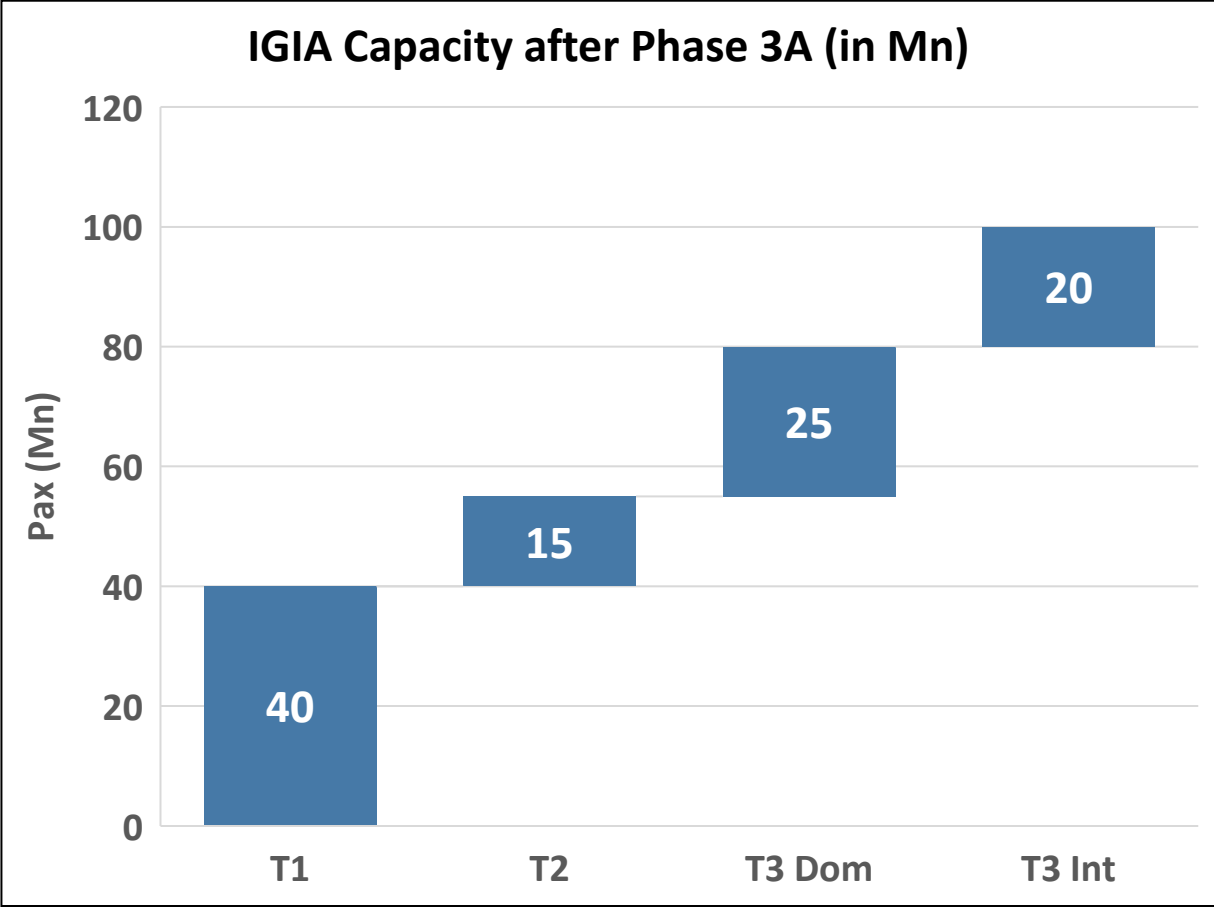
Proposed Capex Projects

Capacity Expansion Capex

Enhancement of International Capacity - Conversion of T3 - Pier C to International — INR 70 Cr

Enhancement of Domestic Capacity – Development of Pier E in T3 — INR 1,511 Cr

Enhancement of Airside Capacity - New remote parking stands — INR 518 Cr

Sustenance Capex

Terminal 2 Refurbishment — INR 120 Cr

General Capex — INR 2,602 Cr

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Proposed Rate Card From April 01, 2025 to March 31, 2029

Proposed Rate Card:

➢ Landing Charges & Variable Tariff Plan

➢ Parking Charges

➢ X-Ray Baggage Charges (nominal increase of 4.6% per annum)

➢ User Development Fee

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Key Matters in the Consultation Paper

Non-Implementation of the TDSAT Judgement

➤ Hon'ble TDSAT had issued judgements to the Airport Operators which were requested to be implemented in the 4th Control Period including past control periods. Following are the judgements referred:

    ➤ TDSAT Judgement dated 21st July 2023 in the case of DIAL;

    ➤ TDSAT Judgement dated 06th October 2023 in the case of MIAL; and

    ➤ TDSAT Judgement dated 14th February 2024 in the case of GHIAL.

➤ The Authority proposed to continue the tariff determination exercise consistent with the decisions taken in the Tariff Order for the Third Control Period. The final decision with regard to the issues raised by the Authority in the Civil Appeal will be taken once the matter attains finality in the proceedings before the Hon'ble Supreme Court.

DIAL's Request: We request the Authority to conduct the mid term review of the tariff once, the Hon'ble Supreme Court Judgement is pronounced.

DIAL is currently going through the Consultation Paper issued by the Authority for IGI Airport. A detailed written response would be submitted by 3rd March 2025.

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Thank You!

Airlines Charges: Landing & Variable Tariff Plan

Particulars	FY 25-26	FY 26-27	FY 27-28	FY 28-29
Domestic :	INR per MT			
Wide Body (Code D, E & F)	325	325	255	255
Narrow Body (Code C)	300	300	190	190
International:	INR per MT			
Wide Body (Code D, E & F)	430	430	340	340
Narrow Body (Code C)	400	400	255	255

Minimum Landing Charges shall be Rs. 8,000/-

Variable Tariff Plan:
Further, a variable tariff plan is also provided for the landing charges for flights satisfying following conditions:
- *New International Destination which was unserved in previous 2 IATA seasons*
- *Direct Flights only*
- *New International Destination with a distance more than or equal to 5,000 KMS from IGI Airport*
- *The new flight shall be a widebody aircraft*

Detailed terms can be referred in the Rate Card provided to AERA

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Airlines Charges: Parking

Particulars	FY 25-26	FY 26-27	FY 27-28	FY 28-29
Contact Stands	*INR per MT per Hr*			
< 100 MT	INR 16.00 per MT per Hour	INR 16.00 per MT per Hour	INR 16.00 per MT per Hour	INR 16.00 per MT per Hour
>= 100 MT	INR 1600/- + INR 22.00 per MT per hour	INR 1600/- + INR 22.00 per MT per hour	INR 1600/- + INR 22.00 per MT per hour	INR 1600/- + INR 22.00 per MT per hour
Remote Stands:	*INR per MT per Hr*			
< 100 MT	INR 8.00 per MT per Hour	INR 8.00 per MT per Hour	INR 8.00 per MT per Hour	INR 8.00 per MT per Hour
>= 100 MT	INR 800/- + INR 11.00 per MT per hour	INR 800/- + INR 11.00 per MT per hour	INR 800/- + INR 11.00 per MT per hour	INR 800/- + INR 11.00 per MT per hour

Time Slab	Rate
Free Period (2.5 Hours)	Zero Charges
0 to 4 hours after free parking	Rate Referred at the table
4 to 12 after free parking	2 times of rate referred at the table
12 to 24 hours after free parking	4 times of rate referred at the table
More than 24 hours after free parking	5 times of rate referred at the table

The Parking Charges for Aircrafts on Ground (AoG) as on January 31, 2025 shall be charged in accordance 0 to 4 hours slab

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Passenger Charges: UDF

Embarking / Disembarking	Time Band/ Class	FY 25-26	FY 26-27	FY 27-28	FY 28-29
Domestic (INR)					
Embarking	Off peak	405	405	210	210
	Peak	610	610	315	315
Dis embarking	Off peak	140	140	80	80
	Peak	210	210	115	115
International (INR)					
Embarking	Economy	810	810	430	430
	Business	1620	1620	860	860
Disembarking	Economy	280	280	150	150
	Business	570	570	300	300

*** Peak Hour : Time Slots of 0500:0855 and 1700:2055;** ⬅

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Trusted Traveller Program (TTP)

Enabling fast-track immigration for
Indian nationals and OCI cardholders

- Pre-registration & verification for
seamless entry

- Biometric authentication (facial recognition
& fingerprint scanning) for secure clearance

- Automated e-Gates for a quick,
hassle-free experience

**1st Airport
in India**

**200+
daily pax**

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First time traveller Biometric Self-Immigration Kiosks

Introduced **Biometric Self-Immigration Kiosks** at international arrival piers to reduce passenger processing time.

These kiosks enable **quick and secure facial and fingerprint scanning** for subsequent immigration processing hence reducing processing time at the counters.
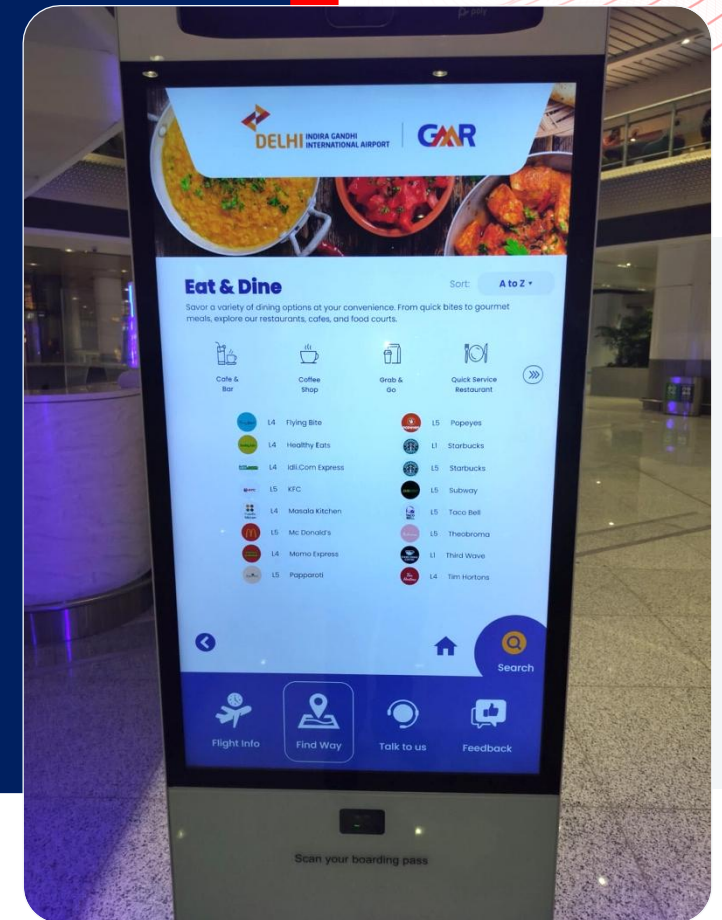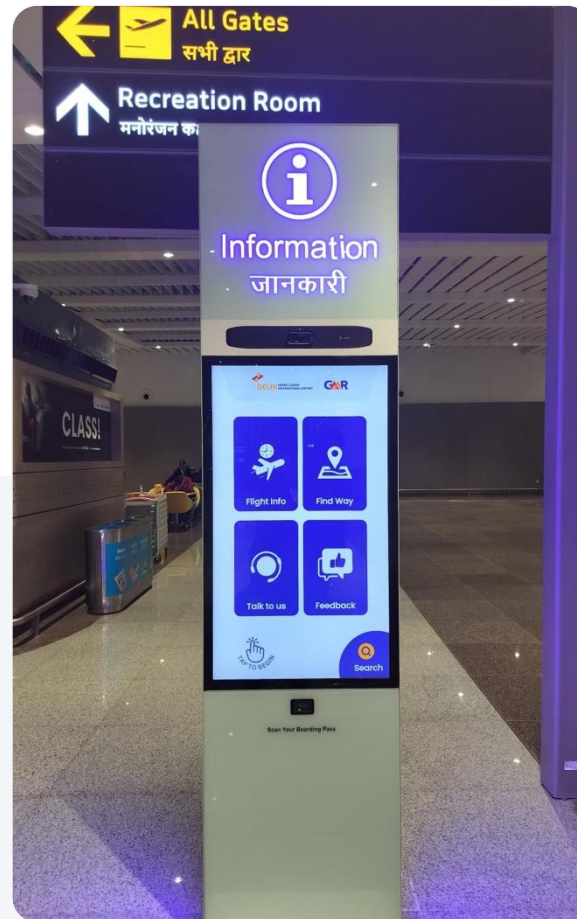
50%+ reduction
in processing time

1500-1800+
daily users

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Virtual Information Desk

24/7 virtual assistance provides real-time responses to FAQs, navigation guidance, and flight information.

A **live assistance** option is available to connect passengers with human support for queries.

Created a new immigration and security zone for Capacity enhancement
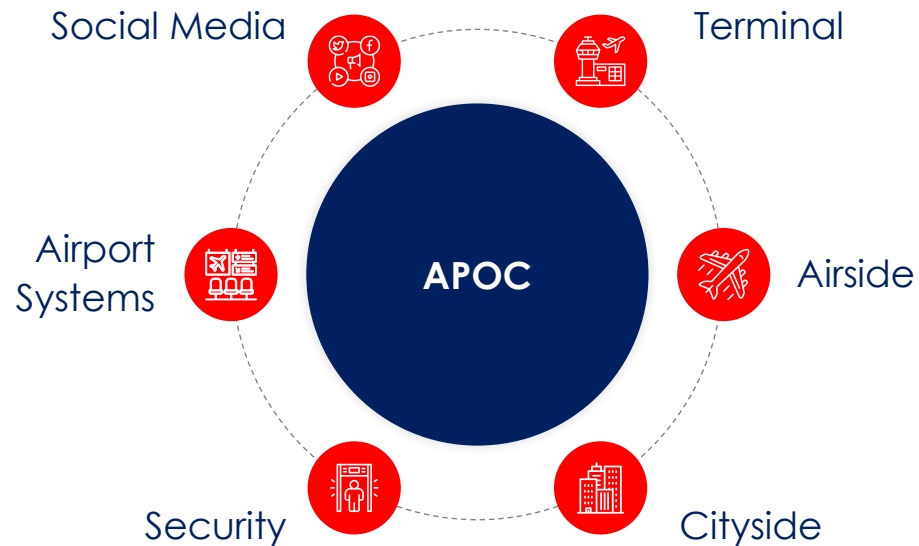
20 additional immigration counters

6 XBIS machines

APOC will transform airport operations

Monitor various KPIs across 6 processes

Social Media

Terminal

Airport Systems

APOC

Airside

Security

Cityside

Key transformational objectives

- Predictive queue wait time using AI
- Asset and resource utilization
- Pre-emptive resolution of operational challenges through machine learning
- Collaborative decision making with stakeholders

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