



## BUSINESS AIRCRAFT OPERATORS ASSOCIATION

Ref. No. BAOA/AERA/01/2024-25

October 03, 2024

**Director (P&S, Tariff)  
Airports Economic Regulatory Authority of India (AERA)  
3rd Floor, Udaan Bhawan  
Safdarjung Airport  
New Delhi -110003.**

**Subject: Comments on AERA's Consultation Paper No. 04/2024-25 to Determine Aeronautical Charges at Indore Airport**

**Dear Sir,**

Please refer to the discussions held during the stakeholders' meeting dt. 20 September 2024 on the Consultation Paper (CP) for determining aeronautical service charges at Indore Airport. We respectfully submit the following comments for your kind consideration:

Stakeholder Meetings: We request that AERA issue an advisory to all airports to conduct stakeholders' meetings at least once every six months, preferably in a hybrid format with the option of virtual participation, to ensure regular feedback on ongoing services and development plans.

Publication of Ground Handling (GH) Charges for NSOP/GA: In line with the directives issued by the Ministry of Civil Aviation (MoCA) and the commitments made by the Airports Authority of India (AAI), itemized ground handling charges for Non-Scheduled Operator Permit (NSOP) and General Aviation (GA), specifically for smaller aircraft, as approved by AERA, must be published on the airport and AAI websites for all public airports, including Indore. We request AERA to issue the necessary directions to all airports in this regard when finalizing aeronautical charges. Kindly refer to the attached letters from MoCA and AAI for further reference.

We remain available for any further clarifications you may require.

**Yours faithfully**

**For Business Aircraft Operators Association**

**Gp. Capt. Rajesh K. Bali (retd.)  
Managing Director**

Enclosed: - AAI Letter Ref. No. OP-12018/18/2022-Operations (164139) dt. 29 September 2022  
MoCA Letter Ref. No. AV-24032/184/2022-AAI-MoCA dt. 23 September 2022

Copy: - Chairperson, AERA



No. OP-12018/18/2022-Operations (164139)

Dated: 29.09.2022

To  
Ground Handling Agencies  
(As per distribution list attached)

**Subject: Rationalization of Ground Handling charges for small aircrafts by way of item wise rates for ground handling services at Major AAI airports.**

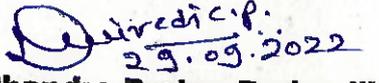
Ground Handling services are regulated under the Airports Authority of India (Ground Handling Services) Regulations, 2018 in respect of airports managed by AAI.

Presently, comprehensive charges are prescribed for GH tariff charged at most of the AAI airports. This results in high GHS costs for small aircraft, of Non-Scheduled Operator's Permit (NSOP) holders/ General Aviation (GA), having All Up Weight (AUW) less than 5700 kgs and having up to nine seating capacity. This results in higher ground handling charges to small aircrafts although they avail limited services only.

In view of the above, it has been decided that all Ground Handling Agencies at the Major AAI Airports to provide an option of 'Item-wise Charges' w.e.f. 01.10.2022 to small aircrafts (NSOP/GA) having All Up Weight (AUW) less than 5700 kgs and having up to nine seating capacity, in addition to the ongoing practice of 'Comprehensive charges for GH services.

The above is issued for strict compliance.

Yours Sincerely

  
(Chandra Pratap Dwivedi)  
General Manager (Ops)

Copy to:

1. OSD to Chairman
2. OSD to Member (Ops)
3. EA to Member (Finance)
4. RED, NR/ER/WR/SR/NER
5. APD, Chennai / Kolkata

Distribution List:

1. M/s AI Airport Services Ltd. (AIASL)
2. M/s Indo Thai Airport Management Services Pvt. Ltd.
3. M/s Globe Ground India Pvt. Ltd.
4. M/s Global Flight Handling Services Pvt. Ltd.
5. M/s Surya Chetan Aviation Handling Services

OUT TODAY

No. AV-24032/184/2022-AAI-MOCA

Government of India  
Ministry of Civil Aviation

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B-Block, Rajiv Gandhi Bhawan  
Safdarjung Airport, New Delhi-110003  
Dated: 23<sup>rd</sup> September, 2022

To

- I. AAI Operators (Major Airports only)
- II. All Airport Operators of Major PPP Airports

**Subject: Item-wise Charges for Ground Handling Services at Airports - reg.**

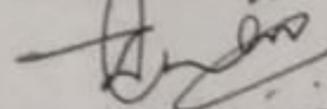
Madam/Sir,

Ground Handling services are regulated under the Airports Authority of India (Ground Handling Services) Regulations, 2018 in respect of airports managed by AAI, and under AIC Sl.No. 03/2022 dated 25.02.2022 issued by Directorate General of Civil Aviation for airports other than those belonging to AAI.

2. In the meeting of the Civil Aviation Advisory Group of Small Aircraft and Helicopter Operators on 01.09.2022, the operators raised the issue of providing item-wise charges for Ground Handling at Airports. Currently, comprehensive charges comprising of more than five to six Ground Handling (GH) services are prescribed for GH tariff charged at most of the public airports in the country. This results in high GH costs for small aircraft, of Non-Scheduled Operators Permit (NSOP) holders/ General Aviation (GA), having All Up Weight (AUW) less than 5700 kgs and having up to nine seating capacity.

3. The issue has been reviewed in the Ministry and it has been decided that Major Airport Operators be advised to issue instructions to the Ground Handling Agencies (GHA) to provide an option of 'Item-wise Charges', in addition to the ongoing practice of 'Comprehensive charges' for GH services at the Airports.

Yours faithfully,



(Joyanta Chakraborty) 23/9/22

Director

Tel: 2461 0366

**Copy to:**

- i. DG, DGCA, DGCA Headquarters, Opp. Safdarjung Airport, New Delhi-110003.
- ii. The Chairman, Airports Economic Regulatory Authority, Administrative Complex, AERA Building, Safdarjung Airport Area, Safdarjung Airport, New Delhi, Delhi 110003.