Subject: Fwd: FW: AERA Stakeholders Meeting on 09.03.2018 at 1100 hrs - Hotel

Trident.

To: Vijay Sachdeva <vk.sachdeva@aera.gov.in>, Jaimon Skaria <jaimon.skaria@gov.in> Date: 03/15/18 11:28 AM

From: "puja.jindal" <puja.jindal@nic.in>

----- Original Message ------

From: Chairman AOC <chairman@aocchennai.com>

Date: Mar 14, 2018 12:15:53 PM

Subject: FW: AERA Stakeholders Meeting on 09.03.2018 at 1100 hrs - Hotel Trident.

To: AM Gipn <puja.jindal@nic.in>

Dear Ms. Puja,

Greetings from AOC Chennai!

At the outset, wish to convey our gratitude to the Chair AERA and yourself for organising a stake holders meeting to consider our views.

As per the advice of Chair AERA, I am sending this email with details of points highlighted during the stake holders meeting.

The following facilities are still incomplete and you may invite the authorities to respond and make fruitful efforts to address the shortfalls.

- 1. Multilevel car Parking not in place
- 2. Delay in commissioning the walkalators between T1 and T4.
- 3. 12/30 rwy not put to full length use. Restricted to Code c.
- 4. Old terminal Security Holding Area is used for majority of boardings.
- 5. Old Terminal used for International arrivals.
- 6. Saturated and congested domestic and international concourse.
- 7. Traffic pattern to Airport is annoying and inconvenient to customers.
- 8. Lack of adequate concessionaries
- 9. Lack of RET increasing ROT.
- 10. Severe shortage of regulatory agencies
- 11. Lack of adequate cargo space for ULD parking
- 12. Only 2 GHA as against 3 as per regulations.
- 13. Shortage of check in Kiosks
- 14. Remote parking for domestic flights due shortage of bays and lengthy time for boarding and arrival to concourse
- 15. Lack of adequate facilities for ramp and inter terminal transfers.

Look forward to your kind support as usual and once gain thank you for the opportunity to express our concerns.

Rgds Kumar Chairman AOC