### F.No.AERA/25013/WP 01/2009-10 Airports Economic Regulatory Authority of India

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Room No. 1, New Administrative Block, Safdarjung Airport, New Delhi.

Dated 16th April, 2010

#### Public Notice No. 02/2010-11

The attention of all concerned in invited to White Paper No. 01/2009-10 in respect of regulatory philosophy and approach in economic regulations of airports and air navigation services issued by the Authority on 22<sup>nd</sup> December, 2009 with the deadline for receipt of comments/suggestions by 5<sup>th</sup> January, 2010. The date was finally extended upto 12<sup>th</sup> January, 2010 in view of various representations received from stakeholders. The comments received from stakeholders were uploaded on the "AERA Corner" in the Ministry of Civil Aviation's website on 15<sup>th</sup> January, 2010 vide Public Note No. 03/2009-10. This was followed by the Consultation Paper No. 03/2009-10 dated 26<sup>th</sup> February, 2010 wherein the Authority laid down its proposed positions in respect of various issues relating to regulatory philosophy and approach.

2. Subsequently, the Ministry of Civil Aviation had furnished their comments on the White Paper vide its letter no. Av.20011/003/2009-AD dated 9<sup>th</sup> March, 2010. The Authority is of the opinion that the issues raised by the Ministry have been adequately addressed in the aforesaid Consultation Paper No. 03/2009-10. The Ministry was informed accordingly vide Authority's letter dated 12<sup>th</sup> March, 2010. The issues raised by the Ministry and comments of the Authority are attached herewith for information of all concerned.

(C.V.Deepak)
OSD-II

Tel: 2461 8539

#### F. No. AV.20011/003 /2009-AD

Government of India Ministry of Civil Aviation AD Section

> Safdarjung Airport, New Delhi, Dated 02.03.2010.

To,

Shri Sandeep Prakash,

Secretary,

Airports Economic Regulatory Authority

Safdarjung Airport,

New Delhi.

Sub: White Paper on various issues related to regulatory approach and philosophy in Economic Regulation of Airports and Air Navigation Services- regd.

Sir,

I am directed to refer to your letter no. AERA/25013/WP-1/2009-10 dated 22.12.2009 on the above-mentioned subject and to enclose the views/comments of the Ministry of Civil Aviation as **Annexure-I.** 

2. It is further stated that the views/comments of this Ministry are only of advisory in nature as such may not be construed as 'approval' of the Government for the specific approach/outline of the White Paper.

Yours faithfully,

697/20110

(Oma Nand) Under Secretary to the Govt. of India

Tele-24640214

## Annexure-I

S.	Issues	Comments	
No.			
1.	Form of regulation -	Consumer's interest is of paramount importance	
	whether Price Cap, Rate	and it should be kept in view while deciding about	
	of Return or Light Touch?	the form of regulation.	
2.	"Till"- Treatment of non-	The adoption of a specific 'till' methodology	
	aeronautical revenue and	should be airport specific, keeping into mind the	
	adoption of Single, Dual	contractual obligations (if any), socio-economic	
	or Hybrid (Shared ) till	objectives of the Government as in the case of the	
	*	airports in the North-Eastern states and in remote	
		locations (if covered under the ambit of AERA)	
		and other such conditions. The ultimate objective	
		should be to reduce the burden on the end users	
		(passengers).	
3.	Fair Rate of Return (on	In case of the development of an airport under	
	investment and on equity)	PPP mode, this paradigm is reasonable, but in	
	8	case where the socio-economic mandate of the	
	*9	Government comes into play, this should not be	
		the objective.	
4.	Capital Investment -	This may be desirable	
	specifically the need for		
	user consultation and		
	degree of regulatory		
6	oversight to ensure		
	efficient investment		
5.	Operating Expenditure -	May be desirable but with the condition that it	
	Incentives for efficiency	should not adversely affect the performance	
	improvement and cost	standards and tariff/ fee payable by the	
	pass through	passengers	

S.	Issues	Comments
No.	*	
6.	Form of Price Control and	Individual tariff structure may be more
	Tariff Structure - should	appropriate as different charges would have
	the regulator set	different bearing on the end users. Any subjective
	individual tariffs or	decision by the airport operator, which most likely
	should the operator have	will be shrouded in ambiguity, would lead to
	flexibility within the	unnecessary criticism at later stage.
	'aggregate' determined by	
	the regulator?	
7.	Passenger Charges Vs	The Passenger Charges are presumably direct
	Airline Charges -	charges, but even Airline Charges are ultimately
	Interplay between the two	passed on to the passengers. Hence it does not
	to enable agreed upon fair	make much difference for the end user as far as
	rate of return to the	the interplay between the two charges are
	investor/ operator.	concerned, as long as his net payable is not being
		adversely affected. Consumer's interest is of
		paramount importance and it should be kept in
		view while deciding about the interplay between
		the two charges.
8.	Service Quality	The Service Quality Monitoring Standards should
	Monitoring - Setting and	be airport specific, keeping into mind the
	monitoring of standards;	contractual obligations (if any). It is also desirable
	and ensuring compliance	to have an inbuilt penalty system for non-
	through predefined	compliance of set performance standards.
	'bonus'/ 'rebate' on	However, ensuring compliance through
	airport charges	predefined 'bonus'/ 'rebate' on airport charges,
		which ultimately would have a bearing on the end
		users (passengers) is not desirable.

# F. No. AERA/25013/CP/03/2009 Airports Economic Regulatory Authority of India

Room No. 1, New Administrative Block, Safdarjung Airport, New Delhi.

Dated the 12th March, 2010

To

Shri Oma Nand, Under Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, New Delhi.

Subject:

White Paper on various issues related to regulatory approach and philosophy in Economic Regulation of Airports and Air Navigation Services – regarding

Sir,

I am directed to refer to your letter No. AV.20011/003/2009-AD dated 02/09.03.2010 on the above subject and to say that the Authority has thereafter issued a Consultation Paper on 26.02.2010 setting out its tentative position / approach on various issues.

2. The Ministry's comments have been examined in this background and the comments of the Authority thereupon are enclosed herewith. As can be seen, the Consultation Paper issued on 26.02.2010 addresses the issues highlighted by the Ministry.

Yours faithfully,

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(C.V. Deepak) OSD-II

Tel: 24618539

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S. No	Issues	Views / Comments of Ministry	Comments of AERA
1.	Form of regulation - whether Price Cap, Rate of Return or Light Touch?	Consumer's interest is of paramount importance and it should be kept in view while deciding about the form of regulation.	The airlines, passengers and cargo facility users are broadly the consumers for any airport. Taking into consideration the views of the Ministry as indicated at Sl No. 2, it is presumed that the interest of the end users, i.e., passengers and cargo facility users needs to be given paramount importance. In this regard, the attention of the Ministry is invited to the para 1.3 of Part V of the Consultation Paper issued by the Authority on 26.02.2010 wherein the Authority has laid down its objectives. It is explicitly stated that the Authority would protect and promote the interests of the existing and future users of major airports and air navigation services through provision of quality services commensurate with the respective tariffs/ charges, keeping in particular focus the interests of passengers and cargo facility users and the user expectations.
2.	"Till"- Treatment of non-aeronautical revenue and adoption of Single, Dual or Hybrid (Shared) till	The adoption of a specific 'till' methodology should be airport specific, keeping into mind the contractual obligations (if any), socioeconomic objectives of the Government as in the case of the airports in the North-Eastern states and in remote locations (if covered under the ambit of AERA) and other such conditions. The ultimate objective should be to reduce the burden on the end users (passengers).	As summarized in para 1.10 of part V of the Consultation Paper, the Authority considers that, for Indian situation, the Single Till is the most appropriate basis, in general. While taking this view, the Authority has been mainly influenced by the following:  (a) Non-aeronautical revenue is clearly a function of aeronautical activity at an airport. Therefore, there is a persuasive case for non-aeronautical revenues to be taken into consideration for fixation of aeronautical tariffs.  (b) A Single Till approach protects interests of users by ensuring service provision commensurate with the respective tariff / charges.  (c) Single till approach takes all airport assets and costs into account thus avoiding complications relating to cost

Issues	Views / Comments of	Comments of AERA
	Ministry	
		allocations etc. inherent under a dual till approach.
		As regards the airports covered by Concession Agreements / State Support
		Agreements, above approach has been qualified by explicitly stating in para 1.7, Part V that "the Authority will consider
		the provisions and consequently the effect of concession agreements for the
		concerned airports while / at the time of determining tariffs for the first tariff cycle. In effect, the covenants of the
		concession agreements may require appropriate modifications to be made to the general framework".
Fair Rate of Return (on investment and on equity)	In case of the development of an airport under PPP mode, this paradigm is reasonable, but in case where the socio- economic mandate of the Government comes into play, this should not be the objective.	Ministry's support to provision of fair rate of return to the airports under PPP mode is noted. The Consultation Paper has also dealt with the issue at length. The attention of the Ministry is also drawn to Section 11 of the AAI Act, 1994 wherein it is provided that the AAI shall act on business principles. Therefore, even in case of AAI airports, a fair rate of return needs to be provided in respect of the investments made. In any case, it is the basic principle of any regulatory regime that cost incurred in implementing the socio-economic mandate of the Government are defrayed through / by the general exchequer and the regulated
Capital Investment -specifically the need for user consultation and degree of regulatory oversight to ensure efficient investment	This may be desirable.	entity is not required to bear these costs.  Noted. The Consultation Paper, specifically, highlights the AERA's position that user consultation in this regard should be undertaken.
Operating Expenditure - Incentives for	May be desirable but with the condition that it should not adversely affect the	operationalised through the building blocks illustrated at page 27 of the
	Capital Investment -specifically the need for user consultation and degree of regulatory oversight to ensure efficient investment Operating Expenditure -	Capital Investment -specifically the need for user consultation and degree of regulatory oversight to ensure efficient investment  Operating  Expenditure Incentives for Incentives for Incentives  An airport under PPP mode, this paradigm is reasonable, but in case where the socioeconomic mandate of the Government comes into play, this should not be the objective.  This may be desirable.  This may be desirable but with the condition that it should not adversely affect the

S. No	Issues	Views / Comments of Ministry	Comments of AERA
	improvement and cost pass through	tariff/ fee payable by the passengers	observed, the service quality is one of the important factors in the assessment of operating expenditure.
6.	Form of Price Control and Tariff Structure - should the regulator set individual tariffs or should the operator have flexibility within the 'aggregate' determined by the regulator?	Individual tariff structure may be more appropriate as different charges would have different bearing on the end users. Any subjective decision by the airport operator, which most likely will be shrouded in ambiguity, would lead to unnecessary criticism at later stage.	The Authority proposes to follow a price cap form of regulation under which the Authority will determine a yield per passenger which an airport could recover during the regulatory cycle. Subsequently, detailed tariff proposals from airport operators will be reviewed and approved. Thus, while airport operators are proposed to have flexibility to propose individual tariff within the specified price cap, such tariffs will be subject to approval by the Authority. As such, there will be no free reign for the airport operators enabling them to fix individual tariffs to their whims and fancies. In this regard para 1.24 (in part V) of Consultation Paper may please be referred to.
7.	Passenger Charges Vs Airline Charges - Interplay between the two to enable agreed upon fair rate of return to the investor/ operator.	The Passenger Charges are presumably direct charges, but even Airline Charges are ultimately passed on to the passengers. Hence it does not make much difference for the end user as far as the interplay between the two charges are concerned, as long as his net payable is not being adversely affected. Consumer's interest is of paramount importance and it should be kept in view while deciding about the interplay between the two charges.	The passenger charges are charges such as PSF, UDF and DF which are directly recovered from the passengers over and above the airline fare whereas airline charges are the charges which the airport operator levies on the airlines. While it is true that the airlines would attempt to recover such charges from the passengers through the fares, the ability of airlines to fully pass on the incidence of such charges depends upon the competitive pressure. On the other hand, the passenger charges are in full measure recovered from the passengers. Hence, the sensitivity of the passenger to the UDF/ADF is far higher than the pass through of airline charges through tickets. White Paper has highlighted the issue of interplay between these charges in the above background.

S. No	Issues	Views / Comments of Ministry	Comments of AERA
8.	Service Quality Monitoring - Setting and monitoring of standards; and ensuring compliance through predefined 'bonus'/ 'rebate' on airport charges	Monitoring Standards should be airport specific, keeping into mind the contractual obligations (if any). It is also desirable to have an inbuilt penalty system for non- compliance of set	the international best practices, has come to a conclusion that a penal regime (operationalised in the form of rebates) for underperformance vis-a-vis specified benchmarks would be the most appropriate option to adequately protect the interest of the users. Under such a mechanism, the calculated rebate level for a year will need to be passed on to users of airport in the form of reduced airport (aeronautical) tariff in the following