

भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण
Airports Economic Regulatory Authority of India

आदेश संख्या 06 /2026-27
Order No. 06/2026-27

ऐरा कार्यालय/AERA Office
तृतीय तल, उड़ान भवन/3rd Floor, Udaan Bhawan
सफदरजंग हवाईअड्डा/Safdarjung Airport
नई दिल्ली/New Delhi – 110003

जारी करने की तारीख: 19.05.2026
Date of Issue: 19.05.2026

सेवा/ Service	:	ग्राउंड हैंडलिंग सेवाएं (जीएचएस) / Ground Handling Services (GHS)
सेवा प्रदाता/Service provider	:	मैसर्स एजीएच पोर्ट एविएशन सर्विसेज प्राइवेट लिमिटेड / M/s AGHPort Aviation Services Private Limited
हवाईअड्डा/Airport	:	मंगलुरु अंतर्राष्ट्रीय हवाई अड्डा, मंगलुरु / Mangaluru International Airport, Mangaluru
हवाईअड्डा प्रचालक/Airport Operator	:	मंगलुरु अंतर्राष्ट्रीय हवाई अड्डा, मंगलुरु / Mangaluru International Airport Limited (MIAL)

विषय: मंगलुरु अंतर्राष्ट्रीय हवाई अड्डा, मंगलुरु पर मैसर्स एजीएचपोर्ट एविएशन सर्विसेज प्राइवेट लिमिटेड द्वारा ग्राउंड हैंडलिंग सेवाओं के लिए वाणिज्यिक प्रचालन की तारीख (सीओडी) से 30.09.2026 तक तदर्थ टैरिफ निर्धारित करने के मामले में।

Subject: In the matter of Determination of Ad-hoc Tariff for M/s AGHPort Aviation Services Private Limited in respect of Ground Handling Services at Mangaluru International Airport, w.e.f. Commercial Operation Date (COD) till 30.09.2026.

ISP Submission

1. M/s AGHPort Aviation Services Private Limited (Independent Service Provider) vide its email dated 24.03.2026 informed the Authority that it has been selected as successful bidder in tendering process by the Airport Operator i.e., Mangaluru International Airport Limited (MIAL) for provision of Ground Handling Services at Mangaluru Airport. In this regard, the Airport



Operator issued a Letter of Award (LoA) dated 10.03.2026 in favour of the ISP, granting License for providing Ground Handling Services and Bridge Mounted Services at Mangaluru international Airport for a period of 10 (ten) years.

2. The ISP vide its email dated 24.03.2026 requested the Authority to approve Ad-hoc Tariff for Ground Handling Services on the basis of Tariff approved earlier by AERA for M/s GSEC Bird Airport Services Private Limited at Mangaluru International Airport Mangaluru.
3. M/s AGHPort Aviation Services Private Limited vide email dated 27.03.2026 further conveyed that the concession term of the erstwhile Ground Handling Agency (GHA) i.e., M/s GSEC Bird Airport Services Private Limited is ending on 31.03.2026 and ISP will provide ground handling services its place at Mangaluru airport, so as to ensure continuity of Ground Handling operations at the airport.
4. M/s AGHPort Aviation Services Private Limited along with its request for approval of ad-hoc tariff for Ground Handling Services submitted copies of following documents:
 - (i) Letter of Award (LOA) No. MIAL/COMM/GH/AGHPORT//01/2178 dated 10.03.2026 issued by Mangaluru International Airport, Mangaluru.
 - (ii) Security clearance issued by Bureau of Civil Aviation Security vide letter No. CAS (M)-2025/Esahaj/NMIAL/Aux/M/s AGHPORT/F-01/ (E-274767) dated 22.09.2025.

Authority's Examination

5. The Authority notes that the Airport Operator of Mangaluru airport i.e. Mangaluru International Airport Limited (MIAL) issued a Letter of Award in favour of M/s AGHPort Aviation Services Private Limited (ISP) granting License for providing Ground Handling Services at Mangaluru International Airport. However, it was noted that the ISP has not submitted a copy of Concession Agreement with the Airport Operator. Accordingly, the ISP was asked to submit a copy of Concession Agreement executed with the airport operator, for provision of ground handling services at Mangaluru airport.
6. Subsequently, M/s AGHPort Aviation Services Private Limited submitted a copy of Concession Agreement executed on 04.05.2026 between the ISP and the Airport Operator, regarding provision of ground handling services at Mangaluru airport for a duration of 10 years, commencing from the effective date, with further right to extent the license for such term as mutually agreed.
7. The Authority notes that M/s AGHPort Aviation Services private Limited has obtained security clearance from Bureau of Civil Aviation Security (BCAS), vide letter no CAS (M)-2025/Esahaj/NMIAL/Aux/M/s AGHPORT/F-01/(E-274767) dated 22.09.2025 and security clearance is valid for a period of 5 years, from the date of issuance of aforesaid letter.
8. The ISP has requested the Authority to approve the Ad-hoc Tariff for Ground Handling Services as per Tariff approved earlier by AERA for M/s GSEC Bird Airport Services Private Limited (erstwhile GHA) for Mangaluru Airport vide Order No. 48/2021-22 dated 17.03.2022.

9. The Authority, after having examined the request of the ISP is of the view that it will take some time for the service provider to submit its Multi Year Tariff Proposal (MYTP) and completion of due regulatory process for determination of regular tariff by the Authority for the ISP. Meanwhile, the Authority, as an interim measure, decides to consider Ad-hoc Tariff for the ISP in respect of its Ground Handling Services at Mangaluru International Airport, based on the regular Tariff approved earlier by AERA for the erstwhile Ground Handling Agency (M/s GSEC Bird Airport Services Private Limited) at Mangaluru Airport.

ORDER

Upon careful consideration of the material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s AGHPort Aviation Services Private Limited is allowed to levy and collect charges for the Ground Handling Services at Mangaluru International Airport, Mangaluru as per the **Annexure-I, II & III**, effective from the Commercial Operation Date (COD) up to 30.09.2026, or, till the determination of regular Tariff for the ISP, whichever is earlier.
- (ii) The Authority decides that the Tariff(s) for the Domestic 'Non-Scheduled & General Aviation Operations' shall not exceed the approved Tariff(s) for the relevant Domestic Scheduled Flights for similar class of aircraft(s).
- (iii) Tariff approved, as above, shall be the maximum charges to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.
- (iv) M/s AGHPort Aviation Services Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Mangaluru International Airport, in accordance with the directives issued by the Ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 27.10.2022.
- (v) The Tariff approved hereinunder is excluding of applicable taxes, if any.
- (vi) The Airport Operator shall publish this Ad-hoc Tariff Order in respect of M/s AGHPort Aviation Services Private Limited at its official website for the information of all Stakeholders.
- (viii) The Airport Operator shall ensure compliance of this Order.

प्राधिकरण के आदेश से और उसके नाम पर

By the order of and in the name of the Authority


(सुयश नारायण)
सचिव, ऐरा



To,

Shri Vijay Mehta,
AGHPort Aviation Services Ltd.
PAP No. 03 Suchita Business, Park Patel Chowk,
Mumbai - 400077

Copy for information to:

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, NewDelhi-110003
- 2) Chief Airport Officer, Mangaluru International Airport Ltd, Bajpe Main Road, Kenjar HC, Mangaluru, Karnataka – 574142



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AERA



ANNEXURE-I

AERA APPROVED AD-HOC TARIFF RATE CARD FOR M/S AGHPORT AVIATION SERVICES PRIVATE LTD. IN RESPECT OF GROUND HANDLING SERVICES AT MANGALURU INTERNATIONAL AIRPORT, MANGALURU

Maximum Charges to be levied for Domestic* and International Scheduled Flights in respect of Ground Handling Services

Ad-hoc Tariff is effective from COD upto 30.09 2026

(Rates in INR)

Particulars of Services	Pax Services	Ramp Services	Full Services
(A) Passenger Flights			
Domestic Passenger Flights*			
CODE B	13,300	20,000	33,000
CODE C	16,000	23,800	39,500
CODE D	18,600	36,900	55,300
CODE E	22,400	44,000	66,300
International Passenger Flights			
CODE C	28100	83700	111700
CODE D	50300	150500	200800
CODE E	60400	180800	240900
CODE F	N/A	N/A	N/A
(B) Cargo Flights			
Domestic Cargo Flights			
CODE C	N/A	124800	N/A
CODE D	N/A	N/A	N/A
CODE E	N/A	N/A	N/A
International Cargo Flights			
CODE C	N/A	177200	N/A
CODE D	N/A	N/A	N/A
CODE E	N/A	N/A	N/A
CODE F	N/A	N/A	N/A

**Tariff for Domestic Flights includes Domestic 'Non-Scheduled and General Aviation Operations'*

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff indicated above is the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.



ANNEXURE-II

AERA APPROVED AD-HOC TARIFF RATE CARD FOR M/S AGHPORT AVIATION SERVICES PRIVATE LTD. IN RESPECT OF GROUND HANDLING SERVICES AT MANGALURU INTERNATIONAL AIRPORT, MANGALURU

Ad-hoc Tariff is effective from COD up to 30.09 2026

Maximum Charges to be levied for International 'Non-Scheduled & General Aviation Operations'

Maximum Take of Weight (MTOW)	Charges in INR
0-5000	58,986
5001-10000	1,08,141
10001- 20000	1,72,042
20001- 35000	1,96,619
35001- 40000	2,21,197
40001- 50000	2,45,774
50001- 100000	3,19,507
100001 - 200000	4,42,394
200001- 300000	5,30,872
300001 and above	6,39,013

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff indicated above is the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.



AERA APPROVED AD-HOC TARIFF RATE CARD FOR M/S AGHPORT AVIATION SERVICES PRIVATE LTD. IN RESPECT OF ITEM-WISE GROUND HANDLING SERVICES AT MANGALURU INTERNATIONAL AIRPORT, MANGALURU

Ad-hoc Tariff is effective from COD up to 30.09 2026

A- Maximum Charges to be levied for Item-wise Ground Handling Services for Domestic* and International Scheduled Flights

S. no	Particular of Services	Unit	Charges (in INR)	
			Domestic	International
1.	Ambulift	Per Usage	14,292	22,589
2.	Ground Power Unit (GPU) 90 KV	Per Hour	11,091	17,530
3.	Ground Power Unit (GPU) 140 KV	Per Hour	14,292	22,589
4.	Hook on power	Per flight	1,143	1,808
5.	Air Conditioner unit (ACU)	Per Hour	22,638	35,783
6.	Ramp to Flight Deck Communication	Per Turnaround	4,574	7,229
7.	Step Ladder (remote bay) - Narrow Body	Per Hour	7,432	11,745
8.	Step Ladder (remote bay) - Wide Body	Per Hour	11,089	17,530
9.	Passenger Bus	Per Trip	5,146	8,132
10.	Crew Bus	Per Turnaround	4,574	7,229
11.	Conveyor belt loader	Per hour	11,914	18,837
12.	Lower Deck Loader (LDL)	Per Hour	31,446	49,698
13.	Main Deck Loader (MDL)	Per Hour	36,014	56,925
14.	Fork Lift 10 Ton	Per Hour	11,666	18,433
15.	Fork Lift 5 Tons	Per Hour	8,232	13,010
16.	Fork Lift 3 Tons	Per Hour	5,947	9,398
17.	Air Start Unit (ASU)	Per start	16,583	26,203
18.	Air Start Unit (ASU)	Per start	17,722	28,012
19.	Towbar	Per push / tow	4,574	7,229
20.	Push Back -Narrow Body	per service	13,724	21,686
21.	Push Back - Wide Body	per service	25,154	39,758
22.	Tow Inter Stand - Narrow Body	Per Tow	20,009	31,626
23.	Tow Inter Stand - Wide Body	Per Tow	32,009	50,600
24.	Wing Walkers	Per turnaround	2,288	3,614
25.	Toilet service	per service	8,575	13,554
26.	Water service	per service	7,432	11,745
Passenger/Terminal Side and Manpower related.				
27.	Unaccompanied minor handling	per child	3,101	4,900
28.	Wheel Chair WCHR OR WCHS	per service	3,087	4,879
29.	WCHC	per service	3,434	5,423



S. no	Particular of Services	Unit	Charges (in INR)	
			Domestic	International
30.	VIPs	per passenger	4,767	7,535
31.	Transit w/o visa pax	per passenger	4,767	7,535
32.	Deportees	per passenger	4,767	7,535
33.	Floor Walkers/Welcome staff	per personnel/8hrs	2,288	3,614
34.	Manpower (White collar)	per personnel/8 hr.	3,430	5,423
35.	Manpower (Blue collar)	per personnel/8 hr.	2,288	3,614
36.	Excess Baggage Collection	per flight	10% of collection	10% of collection
37.	Val Handling	per std. sz. container	11,918	18,837
38.	Ballast Bags Refill	Per refill - per Bag	1,715	2,711
39.	Interior cleaning (Transit) - Narrow Body	per service	16,006	25,300
40.	Interior cleaning (Transit) - Wide Body	per service	28,583	45,180
41.	Interior cleaning (Transit) - ATR & like	per service	9,261	14,638
42.	Deep Cleaning - Narrow Body	per service	22,867	36,144
43.	Deep Cleaning - Wide Body	per service	40,818	64,516
44.	Deep Cleaning - ATR & like	per service	13,147	20,784
45.	Flight Deck cleaning	per service	5,715	9,035
46.	Waste Disposal		1,599	2,531
47.	Arrange non-scheduled Crew Hotel accommodation	per service	1,715	2,711
48.	Arrange for non-scheduled Crew Transportation	per service	1,715	2,711
49.	C.I.Q. assistance / Direct crew thru airport facilities	per arr. or dep. clearance	3,430	5,423
50.	Cargo Supervision services	per flight	8,559	13,528
51.	Cargo Supervision services	Per flight	13,124	20,744
52.	Live Animal Handling	per AVI	1,668	2,638
53.	LD3,	per day	686	1,084
54.	LD11	per day	1,599	2,531
55.	Stacking of Pallets	per stack per day	2,288	3,614
Miscellaneous services				
56.	Valet Service		2,383	3,766
57.	Baggage Trolley	per two hours	686	1,084
58.	Container Dollies	per two hours	572	903
59.	Pallet Dollies	per two hours	801	1,265
60.	Diesel / Battery Tractor	per hour	5,031	7,951
61.	Ramp Car	per hour	2,288	3,614

*Tariff for Domestic Flights includes Domestic 'Non-Scheduled and General Aviation operations'.

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff indicated above is the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.

**(B) - Maximum Charges to be levied for Item wise Ground Handling Services for International
'Non-Scheduled & General Aviation'**

S no.	Particular of Services	Unit	Charges in INR
1.	Ambulift	Per Usage	22,589
2.	Ground Power Unit (GPU) 90 KV	Per Hour	17,530
3.	Ground Power Unit (GPU) 140 KV	Per Hour	22,589
4.	Hook on power	Per flight	1,808
5.	Air Conditioner unit (ACU)	Per Hour	35,783
6.	Ramp to Flight Deck Communication	Per Turnaround	7,229
7.	Step Ladder (remote bay) - Narrow Body	Per Hour	11,745
8.	Step Ladder (remote bay) - Wide Body	Per Hour	17,530
9.	Passenger Bus	Per Trip	8,132
10.	Crew Bus	Per Turnaround	7,229
11.	Conveyor belt loader	Per hour	18,837
12.	Lower Deck Loader (LDL)	Per Hour	49,698
13.	Main Deck Loader (MDL)	Per Hour	56,925
14.	Fork Lift 10 Ton	Per Hour	18,433
15.	Fork Lift 5 Tons	Per Hour	13,010
16.	Fork Lift 3 Tons	Per Hour	9,398
17.	Air Start Unit (ASU)	Per start	26,203
18.	Air Start Unit (ASU)	Per start	28,012
19.	Towbar	Per push / tow	7,229
20.	Push Back -Narrow Body	per service	21,686
21.	Push Back - Wide Body	per service	39,758
22.	Tow Inter Stand - Narrow Body	Per Tow	31,626
23.	Tow Inter Stand - Wide Body	Per Tow	50,600
24.	Wing Walkers	Per turnaround	3,614
25.	Toilet service	per service	13,554
26.	Water service	per service	11,745
Passenger/Terminal Side and Manpower related.			
27.	Unaccompanied minor handling	per child	4,900
28.	Wheel Chair WCHR OR WCHS	per service	4,879
29.	WCHC	per service	5,423
30.	VIPs	per passenger	7,535
31.	Transit w/o visa pax	per passenger	7,535
32.	Deportees	per passenger	7,535
33.	Floor Walkers/Welcome staff	per personnel/8hrs	3,614
34.	Manpower (White collar)	per personnel/8 hr.	5,423
35.	Manpower (Blue collar)	per personnel/8 hr.	3,614
36.	Excess Baggage Collection	per flight	10% of collection
37.	Val Handling	per std. sz. container	18,837
38.	Ballast Bags Refill	Per refill - per Bag	2,711
39.	Interior cleaning (Transit) - Narrow Body	per service	25,300
40.	Interior cleaning (Transit) - Wide Body	per service	45,180
41.	Interior cleaning (Transit) - ATR & like	per service	14,638
42.	Deep Cleaning - Narrow Body	per service	36,144



S no.	Particular of Services	Unit	Charges in INR
43.	Deep Cleaning - Wide Body	per service	64,516
44.	Deep Cleaning - ATR & like	per service	20,784
45.	Flight Deck cleaning	per service	9,035
46.	Waste Disposal		2,531
47.	Arrange non-scheduled Crew Hotel accommodation	per service	2,711
48.	Arrange for non-scheduled Crew Transportation	per service	2,711
49.	C.I.Q. assistance / Direct crew thru airport facilities	per arr. or dep. clearance	5,423
50.	Cargo Supervision services	per flight	13,528
51.	Cargo Supervision services	Per flight	20,744
52.	Live Animal Handling	per AVI	2,638
53.	LD3,	per day	1,084
54.	LD11	per day	2,531
55.	Stacking of Pallets	per stack per day	3,614
Miscellaneous services			
56.	Valet Service		3,766
57.	Baggage Trolley	per two hours	1,084
58.	Container Dollies	per two hours	903
59.	Pallet Dollies	per two hours	1,265
60.	Diesel / Battery Tractor	per hour	7,951
61.	Ramp Car	per hour	3,614
62.	Luxury Vehicle		4,588
63.	Standard Vehicle for NSOP		1,442
64.	Trip Charges above second vehicle		4,588
65.	Drop from Airport (City Side)		3,932

Notes:

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- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.

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