

ऐरा/20010/एम.वाई.टी.पी./ एजीएचपोर्ट /जीएच/एलकेओ/सीपी-I/2026-27
AERA/20010/MYTP/AGHPORT/GH/LKO/CP-I/2026-27

भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण
Airports Economic Regulatory Authority of India

आदेश संख्या 05/2026-27

Order No. 05/2026-27

ऐरा कार्यालय/AERA Office
तृतीय तल, उड़ान भवन/3rd Floor, Udaan Bhawan
सफदरजंग हवाईअड्डा/Safdarjung Airport
नई दिल्ली/New Delhi – 110003

जारी करने की तारीख: 19.05.2026

Date of Issue: 19.05.2026

सेवा/Service	: ग्राउंड हैंडलिंग सेवाएं (जी.एच.एस.) Ground Handling Services (GHS)
सेवा प्रदाता/Service provider	: मैसर्स एजीएचपोर्ट एविएशन सर्विसेज प्राइवेट लिमिटेड M/s AGHPort Aviation Services Private limited
हवाईअड्डा/Airport	: चौधरी चरण सिंह अंतर्राष्ट्रीय हवाई अड्डा, लखनऊ Chaudhari Charan Singh International Airport, Lucknow
हवाईअड्डा प्रचालक/Airport Operator	: लखनऊ इंटरनेशनल एयरपोर्ट लिमिटेड Lucknow International Airport Limited

विषय: मैसर्स एजीएचपोर्ट एविएशन सर्विसेज प्राइवेट लिमिटेड द्वारा चौधरी चरण सिंह अंतर्राष्ट्रीय हवाई अड्डा, लखनऊ पर ग्राउंड हैंडलिंग सेवाओं के लिए तदर्थ टैरिफ का वाणिज्यिक संचालन तिथि (सीओडी) से 30.09.2026 तक निर्धारण।

Subject: In the matter of Determination of Ad-hoc Tariff for M/s AGHPort Aviation Services Private Limited in respect of its Ground Handling Services at Chaudhari Charan Singh International Airport, Lucknow (CCSIA) w.e.f. Commercial Operation Date (COD) to 30.09.2026.

ISP Submission

M/s AGHPort Aviation Services Private Limited (Independent Service Provider) vide its email dated 24.03.2026 informed the Authority that it has been selected as successful bidder in tendering process by the Airport Operator i.e Lucknow International Airport Limited (LIAL) for provision of Ground Handling Services at Lucknow Airport. In this regard, the Airport Operator issued a Letter of Award (LoA) dated 09.03.2026 in favour of the ISP, granting License for providing Ground Handling Services and Bridge Mounted Services at CCSIA, Lucknow for a period of 10 (ten) years.

2. The ISP vide its email dated 24.03.2026 requested the Authority to approve Ad-hoc Tariff for Ground Handling Services on the basis of Tariff approved earlier by AERA for M/s GSEC Bird Airport Services Private Limited at Chaudhari Charan Singh International Airport Lucknow (CCSIA).



3. M/s AGHPort Aviation Services Private Limited vide email dated 27.03.2026 further conveyed that the concession term of the erstwhile Ground Handling Agency (GHA) i.e., M/s GSEC Bird Airport Services Private Limited is ending on 31.03.2026 and M/s AGHPort Aviation Services Private Limited will provide ground handling services its place at Lucknow airport, so as to ensure continuity of Ground Handling operations at the airport.

4. M/s AGHPort Aviation Services Private Limited along with its request for approval of ad-hoc tariff for Ground Handling Services has submitted copies of following documents:

- (i) Letter of Award (LOA) No. LIAL/COMM/GH/AGHPORT//01/2178 Dated 09.03.2026 issued by Lucknow International Airport, Lucknow.
- (ii) Security clearance issued by Bureau of Civil Aviation Security vide letter No. CAS (M)-2025/Esahaj/NMIAL/Aux/M/s AGHPORT/F-01/(E-274767) dated 22.09.2025.

Authority's Examination

5. The Authority notes that the Airport Operator of Lucknow airport i.e. Lucknow International Airport Limited (LIAL) issued a Letter of Award in favour of M/s AGHPort Aviation Services Private Limited (ISP) granting License for providing Ground Handling Services at CCSIA, Lucknow. However, it was noted that the ISP has not submitted a copy of Concession Agreement with the Airport Operator. Accordingly, the ISP was asked to submit a copy of Concession Agreement executed with the airport operator, for provision of ground handling services at Lucknow airport.

6. Subsequently, M/s AGHPort Aviation Services Private Limited vide its email dated 09.05.2026 submitted a copy of Concession Agreement executed on 04.05.2026 between the ISP and the Airport Operator, for provision of ground handling services at Lucknow airport for a duration of 10 years, commencing from the effective date, with further right to extent the license for such term as mutually agreed.

7. The Authority notes that M/s AGHPort Aviation Services private Limited has obtained security clearance from Bureau of Civil Aviation Security (BCAS), vide letter No. CAS (M)-2025/Esahaj/NMIAL/Aux/M/s AGHPORT/F-01/(E-274767) dated 22.09.2025 and security clearance is valid for a period of 5 years, from the date of issuance of aforesaid letter.

8. The ISP has requested the Authority to approve the Ad-hoc Tariff for Ground Handling Services as per Tariff approved earlier by AERA for M/s GSEC Bird Airport Services Private Limited (erstwhile GHA) for CCSIA, Lucknow vide Tariff Order No. 29/2021-22 dated 07.12.2021.


9. The Authority, after having examined the request of the ISP is of the view that it will take some time for the service provider to submit its Multi Year Tariff Proposal (MYTP) and completion of due regulatory process for determination of regular tariff by the Authority for the ISP. Meanwhile, the Authority, as an interim measure, decides to consider Ad-hoc Tariff for the ISP in respect of its Ground Handling Services at CCSIA, Lucknow, based on the regular Tariff approved earlier by the AERA for the erstwhile Ground Handling Agency (M/s GSEC Bird Airport Services Private Limited) at Lucknow Airport.

ORDER

Upon careful consideration of the material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s AGHPort Aviation Services Private Limited is allowed to levy and collect charges for the Ground Handling Services at Chaudhari Charan Singh International Airport, Lucknow as per the **Annexure-I, II & III**, effective from the Commercial Operation Date (COD) upto 30.09.2026, or, till the determination of regular Tariff for the ISP, whichever is earlier.
- (ii) The Authority decides that the Tariff(s) for the Domestic 'Non-Scheduled & General Aviation Operations' shall not exceed the approved Tariff(s) for the relevant Domestic Scheduled Flights for similar class of aircraft(s).
- (iii) Tariff approved, as above, shall be the maximum charges to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.
- (iv) M/s AGHPort Aviation Services Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Chaudhari Charan Singh International Airport, Lucknow in accordance with the directives issued by the Ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 27.10.2022.
- (v) The Tariff approved hereinunder is excluding of applicable taxes, if any.
- (vi) The Airport Operator shall publish this Ad-hoc Tariff Order in respect of M/s AGHPort Aviation Services Private Limited at its official website for the information of all Stakeholders.
- (vii) The Airport Operator shall ensure compliance of this Order.

प्राधिकरण के आदेश से और उसके नाम पर
By the order of and in the name of the Authority


(सुरेश नारायण)
सचिव, ऐरा

To

Shri Vijay Mehta

M/s AGHPort Aviation Services Private Limited,
Room No. E8-3018, Level 3, Terminal 2,
Chattarpati Shivaji Maharaj International Airport, Andheri E,
Mumbai – 400099



Copy for information to:

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, NewDelhi-110003
- 2) Chief Airport Officer, Lucknow International Airport, Adani Corporate House, Shantigram, Near Vaishnodevi Circle, S.G.Highway, Khodiyar, Ahmedabad, Gujarat – 382421.



भा.वि.आ.वि.प्रा.
AERA



AERA APPROVED AD-HOC TARIFF RATE CARD FOR M/S AGHPORT AVIATION SERVICES PRIVATE LIMITED IN RESPECT OF GROUND HANDLING SERVICES AT CCSIA, LUCKNOW

Approved Tariff is effective from Commercial Operations Date (COD) up to 30.09.2026

Maximum Charges to be levied for Domestic* and International Scheduled Flights in respect of Ground Handling Services

Particulars	(Rates in INR)		
	Pax Services	Ramp Services	Full Services
Domestic Passenger Flight			
CODE C	10,838	32,515	43,353
CODE D	14,632	43,895	58,527
CODE E	33,165	99,495	1,32,660
International Passenger Flight			
CODE C	37,160	1,11,479	1,48,639
CODE D	52,999	1,58,997	2,11,996
CODE E	77,416	2,32,249	3,09,665
CODE F	96,569	2,89,707	3,86,276
Domestic Cargo Flight			
CODE C	NA	37,160	NA
CODE D	NA	61,933	NA
CODE E	NA	1,05,286	NA
International Cargo Flight			
CODE C	NA	1,33,775	NA
CODE D	NA	1,90,797	NA
CODE E	NA	2,49,323	NA
CODE F	NA	3,47,648	NA

**Tariff for Domestic Flights includes Domestic 'Non-Scheduled and General Aviation Operations'.*

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff indicated above is the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.



AERA APPROVED AD-HOC TARIFF RATE CARD FOR M/S AGHPORT AVIATION SERVICES PRIVATE LIMITED FOR GROUND HANDLING SERVICES AT CCSIA, LUCKNOW

Approved Tariff is effective from Commercial Operations Date (COD) up to 30.09.2026

Maximum Charges to be levied for International 'Non-Scheduled & General Aviation Operations'

Maximum Take of Weight (MTOW)	(Charges in INR)
0-5000	55,346
5001-10000	1,01,530
10001- 20000	1,61,494
20001- 35000	1,84,512
35001- 40000	2,07,604
40001- 50000	2,30,695
50001- 100000	2,99,897
100001 – 200000	4,15,207
200001- 300000	4,98,264
300001 and above	5,99,719

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff indicated above is the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.



**AERA APPROVED TARIFF RATE CARD FOR M/S AGHPORT AVIATION SERVICES
PRIVATE LIMITED FOR ITEM-WISE GROUND HANDLING SERVICES
AT CCSIA, LUCKNOW**

Approved Tariff is effective from Commercial Operations Date (COD) up to 30.09.2026

(A) Maximum Charges to be levied for Item-wise Ground Handling Services for Domestic* and International Scheduled Flights

PARTICULAR OF SERVICES	UNIT	(Rates in INR)	
		Domestic	International
Ambulift	Per Usage	13,505	21,230
Ground Power Unit 90 KV	Per Hour	10,480	16,462
Ground Power Unit 140 KV	Per Hour	13,505	21,230
Hook on power	Per flight	1,080	1,713
Air Conditioner unit	Per Hour	21,392	33,595
Ramp to Flight Deck Communication	Per Turnaround	4,322	6,779
Step Ladder (remote bay) Towable	Per Turnaround	4,862	7,598
Step Ladder - Narrow Body	Per Hour	7,023	11,025
Step Ladder - Wide Body	Per Hour	10,480	16,462
Passenger Coach	Per Trip	4,862	7,598
Crew Coach	Per Turnaround	4,322	6,779
Crew Coach	Per Turnaround	5,402	8,492
Conveyor belt loader	Per hour	11,262	17,654
Lower Deck Loader	Per Hour	29,711	46,631
Main Deck Loader	Per Hour	34,033	53,409
Fork Lift 10 Ton	Per Hour	11,020	17,282
Fork Lift 5 Tons	Per Hour	7,779	12,216
Fork Lift 3 Tons	Per Hour	5,618	8,790
Air Start Unit (ASU)	Per start	15,666	24,582
Air Start Unit (ASU)	Per start	16,746	26,295
Towbar	Per push / tow	4,322	6,779
Push Back Narrow Body	per service	12,965	20,336
Push Back Wide Body	per service	23,769	37,319
Tow Inter Stand - Narrow Body	Per Tow	18,907	29,647

Tow Inter Stand - Wide Body	Per Tow	30,252	47,525
Wing Walkers	Per Turnaround	2,161	3,427
Toilet service	per service	8,103	12,738
Water service	per service	7,023	11,025
Passenger/Terminal Side and Manpower related			
Unaccompanied minor handling	per child	2,928	4,618
Wheel Chair WCHR OR WCHS	per service	2,917	4,544
WCHC	per service	3,241	5,065
VIPs	per passenger	4,505	7,077
Transit w/o visa pax	per passenger	4,505	7,077
Deportees	per passenger	4,505	7,077
Floor Walkers/Welcome staff	per personnel/ 8hrs	2,161	3,427
Manpower (White collar)	per personnel/8 hr.	3,241	5,065
Manpower (Blue collar)	per personnel/8 hr.	2,161	3,427
Excess Baggage Fee (% of collection)	per flight	10%	10%
Val Handling	per std. sz. container	11,262	17,654
Ballast Bags Refill	Per refill - per Bag	1,621	2,533
Interior cleaning (Transit)-Narrow Body	per service	15,126	23,762
Interior cleaning (Transit)-Wide Body	per service	27,010	42,385
Interior cleaning (Transit) - ATR & like	per service	8,751	13,706
Deep Cleaning - Narrow Body	per service	21,608	33,893
Deep Cleaning - Wide Body	per service	38,571	60,560
Deep Cleaning - ATR & like	per service	12,425	19,516
Flight Deck cleaning	per service	5,402	8,492
Waste Disposal		1,513	2,384
Arrange non-scheduled Crew HOTAC	per service	1,621	2,533
Arrange non-scheduled Crew Tpt	per service	1,621	2,533



C.I.Q. assistance/Direct crew thru airport facilities	per Arr. or Dep. clearance	3,241	5,065
Cargo Supervision services	per flight	8,088	12,663
Cargo Supervision services	Per flight	12,402	19,442
Live Animal Handling	per AVI	1,577	2,458
LD3,	per day	648	1,043
LD11	per day	1,513	2,384
Stacking of Pallets	per stack/ day	2,161	3,427
Miscellaneous services			
Valet Service		2,252	3,501
Baggage Trolley	per two hours	648	1,043
Container Dollies	per two hours	540	819
Pallet Dollies	per two hours	756	1,192
Diesel / Battery Tractor	per hour	4,754	7,449
Ramp Car	per hour	2,161	3,427

*Tariff for Domestic Flights includes Domestic 'Non-Scheduled and General Aviation Operations'.

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff indicated above is the maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and rate as on 15th of the month will be applicable for the second fortnight.



(B) Maximum rates to be levied for Item-wise Ground Handling Services for International 'Non-Scheduled & General Aviation Operations'

PARTICULAR OF SERVICES	UNIT	(Rates in INR)
Ambulift	Per Usage	21,230
Ground Power Unit (GPU) 90 KV	Per Hour	16,462
Ground Power Unit (GPU) 140 KV	Per Hour	21,230
Hook on power	Per flight	1,713
Air Conditioner unit (ACU)	Per Hour	33,595
Ramp to Flight Deck Communication	Per Turnround	6,779
Step Ladder (remote bay) Towable	Per Turnaround	7,598
Step Ladder (remote bay) Motorized - Narrow Body	Per Hour	11,025
Step Ladder (remote bay) Motorized - Wide Body	Per Hour	16,462
Passenger Bus	Per Trip	7,598
Crew Bus	Per Turnround	6,779
Crew Bus	Per Turnround	8,492
Conveyor belt loader	Per hour	17,654
Lower Deck Loader (LDL)	Per hour	46,631
Main Deck Loader (MDL)	Per hour	53,409
Fork Lift 10 Ton	Per hour	17,282
Fork Lift 5 Tons	Per hour	12,216
Fork Lift 3 Tons	Per hour	8,790
Air Start Unit (ASU)	Per start	24,582
Air Start Unit (ASU)	Per start	26,295
Towbar	Per push / tow	6,779
Push Back (Tow Bar included) Narrow Body	per service	20,336
Push Back (Tow Bar included) Wide Body	per service	37,319
Tow Inter Stand - Narrow Body	Per Tow	29,647
Tow Inter Stand - Wide Body	Per Tow	47,525
Wing Walkers	Per turnaround	3,427
Toilet service	per service	12,738
Water service	per service	11,025
Passenger/Terminal Side and Manpower related		
Unaccompanied minor handling	per child	4,618
Wheel Chair WCHR OR WCHS	per service	4,544
WCHC	per service	5,065



VIPs	per passenger	7,077
Transit w/o visa pax	per passenger	7,077
Deportees	per passenger	7,077
Floor Walkers/Welcome staff	per personnel/ 8hrs	3,427
Manpower (White collar)	per personnel/ 8 hr.	5,065
Manpower (Blue collar)	per personnel/ 8 hr.	3,427
Excess Baggage_ % of Collection	per flight	10%
Val Handling	per std. sz. container	17,654
Ballast Bags Refill	Per refill - per Bag	2,533
Interior cleaning (Transit) - Narrow Body	per service	23,762
Interior cleaning (Transit) - Wide Body	per service	42,385
Interior cleaning (Transit) - ATR & like	per service	13,706
Deep Cleaning - Narrow Body	per service	33,893
Deep Cleaning - Wide Body	per service	60,560
Deep Cleaning - ATR & like	per service	19,516
Flight Deck cleaning	per service	8,492
Waste Disposal	per service	2,384
Arrange non-scheduled Crew Hotel accommodation	per service	2,533
Arrange for non-scheduled Crew Transportation	per service	2,533
C.I.Q. assistance / Direct crew thru airport facilities	per Arr. or Dep. clearanc	5,065
Cargo Supervision services	per flight	12,663
Cargo Supervision services	Per flight	19,442
Live Animal Handling	per AVI	2,458
LD3,	per day	1,043
LD11	per day	2,384
Stacking of Pallets	per stack per day	3,427
Miscellaneous Services		
Valet Service		3,501
Baggage Trolley	per two hours	1,043
Container Dollies	per two hours	819
Pallet Dollies	per two hours	1,192
Diesel / Battery Tractor	per hour	7,449
Ramp Car	per hour	3,427
Luxury Vehicle		3,229



Standard Vehicle for NSOP		1,015
Trip Charges above second vehicle		3,229
Drop from Airport (City Side)		2,768

Notes:

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