

ऐरा/20010/ ए.ए.एस.पी.एल./सी.एच./श्रीनगर/सीपी-I/2026-31  
AERA/20010/ /AASPL/CH/Srinagar/CP-I/2026-31  
भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण  
Airports Economic Regulatory Authority of India  
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**आदेश संख्या 03/2026-27**  
**Order No. 03/2026-27**

ऐरा कार्यालय/ AERA Office  
तृतीय तल, उड़ान भवन/ 3rd Floor, Udan Bhawan  
सफदरजंग हवाईअड्डा/ Safdarjung Airport  
नई दिल्ली-110003/ New Delhi – 110003

जारी करने की तारीख: 08.05.2026  
Date of Issue: 08.05.2026

सेवा/Service : कार्गो हैंडलिंग सेवाएं/Cargo Handling Services  
सेवा प्रदाता/Service provider : अरुण एविएशन सर्विसेज प्राइवेट लिमिटेड/  
Aroon Aviation Services Pvt. Ltd.  
हवाईअड्डा/Airport : श्रीनगर अंतरराष्ट्रीय हवाईअड्डा/  
Srinagar International Airport  
हवाईअड्डा प्रचालक/Airport Operator : भारतीय विमानपत्तन प्राधिकरण /  
Airports Authority of India

विषय: मैसर्स अरुण एविएशन सर्विसेज प्राइवेट लिमिटेड द्वारा श्रीनगर अंतरराष्ट्रीय हवाईअड्डा, श्रीनगर में प्रदान की जाने वाली अंतरदेशीय कार्गो हैंडलिंग सेवाओं के लिए तदर्थ टैरिफ का निर्धारण।

**Sub: Determination of Ad-hoc Tariff for the Domestic Cargo Handling Services to be provided by M/s Aroon Aviation Services Pvt. Ltd. at Srinagar International Airport, Srinagar.**

**Aroon Aviation Services Pvt. Ltd. Submission**

1. M/s Aroon Aviation Services Pvt. Ltd. (AASPL) was awarded a concession by AAI Cargo Logistics and Allied Services Ltd. (AAICLAS) in May, 2024 for the Operation and Management (O&M) of the domestic air cargo terminal at Sheikh Ul-Alam International Airport (Srinagar International Airport) for a period of three years, with a provision of further extension of concession by two years. The Authority vide Tariff Order no 15/2024-2025 dated 31.01.2025 had issued Ad hoc Tariff to the ISP subject to receipt of necessary approvals from the concerned regulatory authorities.
2. The ISP vide e-mail dated 06.04.2026 informed that due to delay in obtaining BCAS approval for the Security Program and its registration as Regulated Agent, they were unable to commence operations, as initially scheduled, within the validity period of AERA Office Order No. 15/2024-25 dated 31.01.2025.



3. M/s. AASPL further conveyed that BCAS has now granted approval for the Security Program of M/s Aroon Aviation Services Private Limited, along with its registration as a Regulated Agent (RA) at Sheikh ul-Alam International Airport, Srinagar (Cargo Terminal).
4. M/s AASPL in the aforesaid email further informed that they are now likely to commence their operations at Srinagar Airport from 01.05.2026.

#### Authority's Examination

5. The Authority noted that AAICLAS floated a tender for appointment of the new agency to operate & manage the Domestic Cargo Terminal at Srinagar International Airport. Whereas, AAICLAS continues to provide the International Cargo Handling Services at Srinagar Airport. M/s AASPL was selected as the new agency for operation and Management (O&M) of the Domestic Air Cargo Terminal at Srinagar International Airport for a period of three years, effective from the commencement date.
6. It is noted that AASPL vide letter dated 08.10.2024 had earlier submitted a proposal for approval of ad-hoc tariff for Domestic Cargo Handling Services at Srinagar Airport, based on the existing tariff applicable to AAICLAS for its domestic Cargo facility at Srinagar International Airport. Considering the submission of ISP, the Authority, vide Office Order No. 15/2024-25 dated 31.01.2025 had issued Ad hoc Tariff to AASPL, subject of receipt of all regulatory approvals before commencement of operations. The Adhoc tariff was valid from the COD up to 30.06.2025.
7. Due to delay in obtaining BCAS approval for functioning as Regulated Agent at Sheikh Ul-Alam International Airport (Srinagar International Airport), the ISP was unable to commence commercial operations within the validity of the aforesaid Ad-hoc Order issued by AERA.
8. M/s AASPL has now, submitted copy of the letter dated 30.03.2026 from Bureau of Civil Aviation Security (BCAS) conveying its approval for the Security programme of M/S Aroon Aviation Services Pvt. Ltd and registration of the ISP as Regulated agent (RA) at Sheikh ul-Alam International Airport Srinagar (Cargo Terminal). The Authority notes that security clearance granted by BCAS is valid for a period of five years, from the date of issue of security clearance i.e. 30.03.2026, or the period of validity of contract with the airport operator, whichever is earlier.
9. The Authority, after having examined the request of AASPL understands that MYTP submission by the ISP in accordance with AERA's Tariff Guidelines, 2011 and completion of regulatory process for the determination of regular tariff for M/s AASPL will take some time. Meantime, in order to facilitate the commencement of domestic cargo handling operations by the new agency, the Authority decides to allow M/s AASPL to levy the tariff for the domestic cargo handling services at Srinagar International Airport, based on the tariff approved by the Authority for M/s AAICLAS vide Tariff Order No. 13/2022-23 dated 05.07.2022. (in respect of Domestic Cargo Handling Services)

The ad-hoc tariff considered by the Authority for M/s AASPL (as per the **Annexure-I**) shall be effective from the Commercial Operations Date (COD) up to 30.09.2026, or, till the determination of regular Tariff for the ISP, whichever is earlier.



## Order

Upon careful consideration of the material available on record, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s Aroon Aviation Services Pvt. Ltd (AASPL) is allowed to levy, on ad hoc basis, the Tariff for Domestic Cargo Handling Services at Srinagar International Airport as per **Annexure-I**, effective from COD up to 30.09.2026, or, till the determination of regular tariff for the ISP for its First Control Period, whichever is earlier.
- (ii) Tariff approved, as above, shall be the maximum charges to be levied to the Users and no other charge(s) is to be levied over and above the approved Tariff.
- (iii) The Tariff approved as above is excluding of applicable taxes.
- (iv) The Airport Operator, shall publish the approved Tariff in respect of Domestic Cargo Handling Services to be provided by AASPL at Srinagar International Airport, at its official website for the information of all Stakeholders.
- (v) The Airport Operator shall ensure compliance of this Order.
- (vi) The ISP should submit MYTP for regular tariff determination within three months of issue of this order.

प्राधिकारी के आदेश से और उसके नाम पर

By the Order of and in the Name of the Authority

(सुयश नारायण / Suyash Narain)

सचिव / Secretary

सेवा में / To

Sh. Yogender Kumar Tomer,  
President,  
Aroon Aviation Services Pvt. Ltd.,  
Gomti Tower, opposite DC Office,  
Near Calista Resort, Kapas Hera,  
New Delhi – 110097.

### Copy for information to:

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi - 110003.
- 2) Sh. Ajay Bhardwaj (CEO), AAICLAS, AAICLAS Complex, Delhi Flying Club Road, Safdarjung Airport, New Delhi-110003.
- 3) Sh. Javed Anjum, Airport Director, Airports Authority of India, Sheikh Ul-Alam International Airport, Srinagar, Jammu & Kashmir



**ANNEXURE-I**

**ADHOC TARIFF APPROVED BY AERA  
FOR AASPL IN RESPECT OF ITS DOMESTIC CARGO HANDLING SERVICES  
AT SRINAGAR INTERNATIONAL AIRPORT**

**AD-HOC TARIFF IS EFFECTIVE FROM COD UP TO 30.09.2026**

**(A) - CHARGES LEVIABLE TO SHIPPERS / CONSIGNOR(S) ETC. ON DOMESTIC  
OUTBOUND CARGO**

Sl. No.	ACTIVITY	AAI CHARGES	
		INR PER KG PER DAY	MINIMUM (INR) PER AWB
1	Standard Charges for processing & handling (TSP charges inclusive of off-loading/Loading/ Shifting & Forklift usage)		
a)	General Cargo	0.96	141.00
b)	Special (AVI) <sup>s</sup>	1.92	281.00
c)	Perishable/ Dangerous/ Valuable* Cargo	1.92	281.00
2	Demurrage Charges/Storage		
a)	General Cargo	0.96	141.00
b)	Special (AVI) <sup>s</sup>	1.92	281.00
c)	Perishable/ Dangerous/ Valuable* Cargo	1.92	281.00
3	Courier Handling	1.28	153.00
4	Amendment of Airway Bill	128.0 per AWB <sup>^</sup>	
5	Return Cargo Charges	128.0 per AWB <sup>^</sup>	
6	Strapping Charges	12.77 per Bag	
7	In addition to the above, penal charges applicable for mis-declaration of weight as below:		
a)	Up to & inclusive of 2 percentage	No penal charges (this is not applicable for Valuable Cargo)	
b)	2-5% variation	2 times of excess weight	
c)	More than 5%	5 times of excess weight	

<sup>s</sup> AVI - Live Animal(s) cargo; <sup>^</sup> AWB - Air Waybill

**Notes:**

1. The free period for outbound domestic cargo shall be 12 hours for examination/processing by the shipper/consignor/authorized representative etc. and 12 hours for Airlines at SHA or as per the orders issued by Govt. of India, from time to time.
2. 10% discount in the domestic cargo handling charges will be granted to the shippers/consignors who opt for engaging their own manpower for offloading cargo from their vehicles at Truck Dock and shifting to the examination/storage area before handing over to the airlines concerned, wherever applicable.
3. Consignment of human remains, coffin including unaccompanied baggage of deceased and human eyes will be exempted from the preview of domestic cargo handling & demurrage charges. No X-ray Baggage Inspection System (XBIS) / Explosive Trace Detector (ETD) charges leviable on these shipments.
4. The domestic cargo handling charges are inclusive of forklift charges wherever forklift usage is involved. No separate forklift charges will be levied.



5. As per IATA definition, Special cargo consists of cold storage, live animals, hazardous goods & valuable cargo.
6. \*Valuable cargo consists of gold, bullion, currency notes, securities, shares, share coupons, travelers' cheques, diamonds (including diamonds for industrial use), diamond jewellery, jewellery & watches made of silver, gold platinum and items valued at USD 1000 per Kg. & above.
7. Charges will be levied on the 'gross weight' or the chargeable weight' of the consignment, whichever is higher. Wherever the 'gross weight' and (or) 'volume weight' is wrongly indicated on the Airway Bill and is found more, charges will be levied on the 'actual gross weight' or 'actual volumetric weight', whichever is higher.
8. For mis-declaration of weight above 2% and up to 5% of declared weight, penal charges @ double the applicable domestic cargo handling charges and for variation above 5%, the penal charges @ 5 times the applicable domestic cargo handling charges will be leviable on the differential weight, subject to minimum amount equivalent to the applicable minimum domestic cargo handling Charges. No penal charges will be leviable for variation up to and inclusive of 2%. No weight deviation permissible in VAL cargo.
9. XBIS usage charges INR 1.00 per kg subject to minimum of INR 150.00 per shipment. The same is applicable at 50% per kg subject to minimum of INR 100.00 per Odd Dimension Cargo (ODC) shipment where physical checks with the help of ETDs are facilitated. However, in random check cases in ETDs by airlines after scanning through XBIS, no charges to be levied for usage of ETDs.
10. Any other agencies operating at airport utilizing AASPL equipment like Forklift, Tractor and any other equipment shall be charged separately.
11. All bills shall be rounded up to the nearest higher of Rupee 1.00. (e.g. 1.25 = 2.00; 3.85 = 4.00)
12. The Tariff Rates indicated herein above are excluding of all applicable taxes, if any.
13. Tariff determined as above will be maximum Tariff to be charged from the Users. No other charge(s) to be levied over and above the approved Tariff.

**(B) - CHARGES LEVIABLE TO SHIPPERS / CONSIGNOR(S) ETC. ON DOMESTIC INBOUND CARGO**

Sl. No.	ACTIVITY	AAI CHARGES	
		INR PER KG PER DAY	MINIMUM (INR) PER AWB
1.	Standard Charges for processing & handling (TSP charges inclusive of off-loading/Loading/Shifting & Forklift usage)		
a)	General Cargo	0.96	141.00
b)	Special Cargo (AVI) <sup>s</sup>	1.92	281.00
c)	Perishable/Dangerous/Valuable* Cargo	1.92	281.00
2.	Demurrage Charges/Storage (per day)		
a)	General Cargo	0.96	141.00
b)	Special (AVI) <sup>s</sup>	1.92	281.00
c)	Perishable/Dangerous/Valuable* Cargo	1.92	281.00
3.	Courier Handling	1.28	153.00



<sup>s</sup>AVI- Live Animal(s) Cargo

Notes:

1. The free period for inbound domestic cargo shall be one working day for processing / delivery by the consignee / authorized representative etc.
2. 10% discount in the domestic cargo handling charges will be granted to the consignee/authorized representative who opts for engaging their own manpower for loading cargo into their vehicles for delivery at designated areas from the airlines concerned, wherever it is applicable.
3. Consignment of human remains, coffin including unaccompanied baggage of deceased and human eyes will be exempted from the purview of domestic cargo handling & demurrage charges. No XBIS / ETD charges leviable on these shipments in case it is screened.
4. The domestic cargo handling charges are inclusive of forklift charges wherever forklift usage is involved. No separate forklift charges will be levied.
5. Charges will be levied on the 'gross weight' or the chargeable weight' of the consignment, whichever is higher. Wherever the 'gross weight' and (or) 'volume weight' is wrongly indicated on the Airway Bill and is found more, charges will be levied on the 'actual gross weight' or 'actual volumetric weight', whichever is higher.
6. As per IATA definition, Special cargo consists of cargo stored in cold storage, live animals, valuable & hazardous goods.
7. \*Valuable cargo consists of gold, bullion, currency notes, securities, shares, share coupons, travelers' cheques, diamonds (including diamonds for industrial use), diamond jewellery, jewellery & watches made of silver, gold platinum & items valued at US\$ 1000 and above.
8. Any other agencies operating at airport utilizing AASPL equipment like Forklift, Tractor and any other equipment shall be charged separately.
9. All bills shall be rounded up to the nearest higher of Rupee 1.00. (e.g. 1.25 = 2.00; 3.85 = 4.00)
10. The Tariff Rates indicated herein above are excluding of all applicable taxes, if any.
11. Tariff determined as above will be maximum Tariff to be charged from the Users. No other charge(s) to be levied over and above the approved Tariff.

**(C) - SCHEDULE OF CHARGES LEVIABLE TO AIRLINES FOR DOMESTIC CARGO HANDLING, INCLUDING WHERE RA FACILITATION IS PROVIDED BY AASPL**

Sl. NO.	ACTIVITY	PER KG. (INR)	MINIMUM CHARGES PER FLIGHT (INR)
1	Unloading of incoming cargo loaded on trolleys (Bulk cargo handling)	0.79	105.00
2	Loading of outgoing cargo on trolleys (Bulk cargo handling)	0.79	105.00
3	Loading of Container/Pallet	1.40	263.00
4	De-stuffing of Container/Pallet	1.40	263.00

Notes:

- a. The Tariff Rates indicated herein above are excluding of all applicable taxes, if any.
- b. Tariff determined as above will be maximum Tariff to be charged from the Users of the Cargo Handling Services. No other charge(s) to be levied over and above the approved Tariff.



c. All bills shall be rounded up to the nearest higher of Rupee 1.00.

d. Example:

(i) TSP = INR 263.59 (Actual Calculated Amount)

(ii) GST @ 18% of (i) = INR 47.45 (Actual Calculated Amount)

(iii) Total Amount (i)+(ii) = INR 311.04 (Actual Calculated Amount)

(iv) Bill Amount = INR 312/- (rounded up to nearest higher Rupee 1.00)

(D) - REGULATED Agent Facilitation Charges

Applicable to Domestic Outbound Cargo.

Sl. No.	Particulars	Charges (INR)
1	(i) X-ray machine usage charges	INR 1.00 per kg, subject to minimum of INR 150/- per shipment / AWB
	(ii) Use of Explosive Trace Detector (ETD) for ODC*	INR 0.50 per kg subject to minimum of INR 100/- per shipment / AWB
2	Screening & Certification charges	INR 1.32 per kg, subject to minimum of INR 120/- per shipment
3	Security Services for escorting of Cargo from Cargo Terminal to Aircraft and vice versa and handing over to the Airlines representative (For both Scheduled Airlines and Non-scheduled Airlines)	INR 0.10 per kg, subject to minimum of INR 1,000/- per flight (subject to negotiation based on type of Aircraft & Load)

\* Odd dimension Cargo

Notes

1. All bills preferred by the handling company shall be rounded off to the next higher of Rupee 1/-.
2. The Tariff Rates indicated herein above are excluding of all applicable taxes, if any.
3. Tariff determined as above will be maximum Tariff to be charged from the Users of the Cargo Handling Services. No other charge(s) to be levied over and above the approved Tariff.

