

भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण
Airports Economic Regulatory Authority of India

आदेश संख्या 05/2025-26
Order No. 05/2025-26

तृतीय तल/ 3rd Floor,
उड़ान भवन/ Udaan Bhawan,
सफदरजंग हवाईअड्डा/ Safdarjung Airport
नई दिल्ली/New Delhi – 110003

जारी करने की तारीख: 18.06.2025
Date of Issue: 18.06.2025

सेवा/Service : ग्राउंड हैंडलिंग सेवाएं / Ground Handling Services
सेवा प्रदाता/Service provider : बर्ड फ्लाइट सर्विसेज (इंडिया) प्राइवेट लिमिटेड /
Bird Flight Services (India) Private Limited (BFS)
हवाईअड्डा/Airport : मनोहर अंतर्राष्ट्रीय हवाई अड्डा, गोवा /
Manohar International Airport, Goa
हवाईअड्डा प्रचालक/
Airport Operator : जीएमआर गोवा इंटरनेशनल एयरपोर्ट लिमिटेड /
GMR Goa International Airport Limited (GGIAL)

विषय: मैसर्स बर्ड फ्लाइट सर्विसेज (इंडिया) प्राइवेट लिमिटेड द्वारा मनोहर अंतर्राष्ट्रीय हवाई अड्डा, गोवा में प्रदान
जा रही ग्राउंड हैंडलिंग सेवाओं के संबंध में तदर्थ टैरिफ निर्धारित करने के लिए।

Sub: Determination of Ad-hoc Tariff for Ground Handling Services provided by M/s Bird
Flight Services (India) Private Limited at Manohar International Airports, Goa
effective from 15.05.2025 to 14.09.2025.

Independent Service Provider's submission:

1. Bird Flight Services (India) Private Limited (BFS), is an Independent Service Provider (ISP) and provides Ground Handling Services at various airports in India including, Delhi, Mumbai, Chennai, Cochin, Bengaluru, Hyderabad, etc.
2. The ISP, vide its letter dated 22.05.2025 has informed the Authority that after the revocation of security clearance of M/s Celebi Ground Handling India Private Limited (then existing ground handling agency) by the Bureau of Civil Aviation Security (BCAS) vide its order dated 15.05.2025, Airport Operator appointed it as a Ground Handling Agency.



3. The ISP further conveyed that a Licence Agreement has been executed between Bird Flight Services (India) Private Limited (BFS) and the Airport Operator, i.e. GMR Goa International Airport (GGIAL), for a period of 120 days, effective from 15.05.2025 to 14.09.2025.
4. M/s BFS further stated that considering the importance of ground handling services for smooth airport operations, they have commenced ground handling operations with effect from the signing of Concession Agreement (15.05.2025).
5. The ISP has requested the Authority to approve the same tariff for them that was applicable to erstwhile ground handling agency at Mopa Goa, i.e. M/s Celebi Ground Handling India Pvt. Ltd. In this regard, the ISP has submitted the copies of the following documents:
 - (i) License Agreement between GMR Goa International Airport Limited (GGIAL) and Bird Flight Services (India) Private Limited (BFS) issued on 15.05.2025.
 - (ii) Security clearance granted by BCAS to BFS as Ground Handling Agency in the airport.

Authority's Examination:

6. The Authority notes from the documents/evidences submitted by the Independent Service Provider (ISP) that the Bureau of Civil Aviation Security (BCAS), vide its order dated 15.05.2025, has revoked the security clearance granted to M/s Celebi Aviation Ground Handling India Private Limited [erstwhile Ground Handling Agency (GHA) at Mopa Goa airport] on the grounds of National Security.
7. Following the revocation of security clearance of the erstwhile ground handling agency (M/s Celebi Aviation Ground Handling India Private Limited), the airport operator (M/s GGIAL) had terminated its agreement with the erstwhile GHA. The airport operator, in order to deal with extraordinary situation arising due to the revocation by the BCAS of the security clearance of M/s Celebi Aviation Ground Handling India Private Limited and to ensure that ground handling services at Mopa Goa airport are not disrupted and airport operations continue to be conducted in a smooth way, made an alternative interim arrangement (for 120 days effective from 15.05.2025) by appointing new ground handling agency namely M/s BFS in place of erstwhile ground handling agency.
8. The Authority also notes that BCAS has already granted security clearance to M/s BFS as a ground handling agency at airport vide its letter dated 05.08.2020. The security clearance granted to ISP is valid for a period of 5 years from the date of issue of letter by BCAS or the period of contract with the airport operator, whichever is earlier.
9. The Authority further notes that considering the essentiality of ground handling services for seamless airport operations from the date of award of interim license by the airport operator i.e. w.e.f. 15.05.2025, a new ground handling agency (M/s BFS) has started providing ground handling services at the Mopa Goa airport, after the withdrawal of security clearance of M/s Celebi Aviation Ground Handling India Private Limited by the BCAS.
10. The ISP vide its email dated 22.05.2025 has confirmed that during this stop-gap arrangement, they will levy the same tariff in respect of its ground handling services at Mopa Goa airport, as was approved by AERA for M/s Celebi Aviation Ground Handling India Private Limited.

11. The Authority, considering the extraordinary circumstances following the revocation of security clearance of the then ground handling agency at Mopa Goa, airport and taking cognizance of the essentiality of ground handling services for seamless airport operations, decides to consider the same tariff (as applicable to FY 2025-26) that was earlier approved by AERA for M/s Celebi Aviation Ground Handling India Private Limited, vide Tariff Order no. 11/2023-24 dated 15.06.2023, after following due process including stakeholder consultation, as an ad-hoc tariff, for M/s BFS in respect of its ground handling services as per **Annexure-I, II & III**, which is extract of the aforementioned AERA tariff order dated 15.06.2023 for FY 2025-26 for Scheduled Aircraft Operators (Domestic & International), International 'Non-Scheduled & General Aviation Flights' and item-wise charges for Ground Handling Services in respect of Domestic and International Flights respectively.
12. The Authority considering the extraordinary situation as explained above, decided to allow ad-hoc tariff for M/s BFS for its ground handling services at Mopa Goa airport effective from 15.05.2025 (from the date of taking over the ground handling operation) up to 14.09.2025, subject to the validity of security clearance granted by BCAS to M/s BFS, as a ground handling agency.

ORDER

Upon careful consideration of the material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s Bird Flight Services (India) Private Limited (BFS) is allowed to levy and collect charges for the Ground Handling Services at Manohar International Airports, Goa, on ad-hoc basis, as per **Annexures (I, II & III)** up to 14.09.2025, subject to the validity of BCAS' security clearance as a ground handling service.
- (ii) The Authority decides that Tariff for Domestic Non-Scheduled & General Aviation operators, including Item-wise Charges, shall not exceed the approved Tariff(s) for relevant Domestic Scheduled Flights for similar class of aircraft(s).
- (iii) Tariff approved, hereinunder, will be the maximum Tariff to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.
- (iv) For payment of ground handling charges in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and exchange rate as on 15th of the month will be applicable for the second fortnight.
- (v) M/s Bird Flight Services (India) Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Manohar International Airports, Goa in accordance with the directives issued by the ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 01.11.2021.
- (vi) The airport operator to ensure the compliance of minimum service standards related to ground handling services provided by M/s BFS at Mopa Goa airport, as per the minimum service standards that were applicable to erstwhile GHA.

(vii) The Airport Operator, shall publish the Ad-hoc tariff order/tariff rate card at their official website for the information of all Stakeholders.

(viii) The Tariff determined herein above is excluding of applicable taxes, if any.

(ix) The Airport Operator shall ensure compliance of the Order.

By the Order of and in the Name of the Authority


(Suyash Narain)
Secretary

To,

Sundeep Kr. Jain, (CCO)
M/s Bird Flight Services (India) Private Limited,
E-9, Connaught House,
Connaught Place, New Delhi - 110001

Copy for information to:

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003.
- 2) Chief Executive Officer, Manohar International Airport, Administrative Block, Taluka Pernem, Mopa, North Goa- 403512

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AERA



Ad-hoc Tariff Rate Card approved by AERA for
M/s Bird Flight Services (India) Private Limited (BFS) in respect of Ground Handling Services
at Manohar International Airport, Goa
For Scheduled Aircraft Operators (Domestic* & International)

Effective from 15.05.2025 upto 14.09.2025

(Amount in ₹)

(A) Passenger Flights			
Particulars	Pax	Ramp	Full
Domestic Passenger Flight			
Below	4659	13978	18638
Code B	8,741	20,396	29,138
Code C	10,474	31,421	41,895
Code D	23,441	70,324	93,765
Code E	31,736	95,209	126,945
Code F	36,750	110,250	147,000
International Passenger Flight			
Code B	26,708	62,318	89,026
Code C	35,973	107,919	143,892
Code D	48,176	144,527	192,703
Code E	67,446	202,338	269,784
Code F	84,307	252,923	337,231
(B) Cargo Flights			
Domestic Cargo Flight			
Code B		29,400	
Code C		54,600	
Code D		113,400	
Code E		134,400	
Code F		184,800	
International Cargo Flight			
Code B		75,600	
Code C		126,000	
Code D		189,000	
Code E		260,400	
Code F		327,600	

**Tariff for Domestic Scheduled Flights is also applicable to Domestic Non-Scheduled Flights.*

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff determined shall be the maximum Tariff to be charged. No other charge is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the First fortnight and the rate as on 15th of the month will be applicable for the second fortnight.

**Ad-hoc Tariff Rate Card approved by AERA for
M/s Bird Flight Services (India) Private Limited (BFS) in respect of Ground Handling Services
at Manohar International Airport, Goa
Effective from 15.05.2025 upto 14.09.2025**

For International 'Non-Scheduled & General Aviation Flights'

(Amount in ₹)

MTOW of Aircraft	From 15.05.2025 upto 14.09.2025
0-5000	49,502
5001-10000	90,295
10001- 20000	136,263
20001- 30000	155,954
30001- 40000	166,266
40001- 50000	173,646
50001- 100000	180,753
100001 - 200000	247,070
200001- 300000	307,225
Above 300001	390,760

Notes:

- Above Tariff Rates are excluding all applicable taxes.
- Tariff determined shall be the maximum Tariff to be charged. No other charge is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on 15th of the month will be applicable for the second fortnight.

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Ad-hoc Tariff Rate Card approved by AERA for

M/s Bird Flight Services (India) Private Limited (BFS) in respect of Ground Handling Services

at Manohar International Airport, Goa

Effective from 15.05.2025 upto 14.09.2025

Item-wise Charges for Ground Handling Services in respect of Domestic and International Flights

A - Maximum Tariff for Item-wise Charges in respect of Domestic* & International Scheduled Flights

S.NO.	SERVICES	UNIT	Amount (in ₹)	
			Domestic*	International
1	Air Cooling Unit per hour usage	Per Hour	24,076	30,867
2	Air Starter Unit	Per Start	14,972	19,195
3	Aircraft Disinfection - Freighter Aircrafts	Per service	4,837	6,202
4	Aircraft Disinfection - Pax Aircraft Code C	Per service	7,881	10,104
5	Aircraft Disinfection - Pax Aircraft Code D/E	Per service	14,883	19,080
6	Aircraft Disinfection - Pax Aircraft Code F	Per service	23,203	29,747
7	Aircraft marshalling	Per service	3,473	3,370
8	Ambulift	Per flight leg	5,954	8,269
9	Apron Transport (Passenger)	Per Trip	4,465	5,788
10	Arrange non-scheduled Crew Hotel Accommodation	Per flight	1,283	1,645
11	Air Traffic Control payment services	Per flight	2,977	6,615
12	Baggage ID	Per Service	2,977	3,308
13	Baggage/Cargo cart	Per Hour	1,488	2,919
14	Ballast Bags refill	Per refill-per bag	1,277	1,637
15	Blue collar staff	Per staff per hour	2,244	2,878
16	Brake Cooling Service	Per flight	21,890	28,064
17	Cabin loading/unloading Narrow Body	Per hour	14,009	17,960
18	Cabin loading/unloading Wide Body	Per hour	17,511	22,450
19	Cargo / Apron Transport on Apron	Per Flight	6,450	8,269
20	Cargo Supervision services	Per flight	10,029	12,858
21	CHOCKS for narrow body aircraft	Per Hour	4,837	6,202

S.NO.	SERVICES	UNIT	Amount (in ₹)	
			Domestic*	International
22	CHOCKS for wide body aircraft	Per hour	5,805	7,442
23	CONES for narrow body aircraft	Per Hour	4,837	6,202
24	CONES for wide body aircraft	Per Hour	5,805	7,442
25	Container/Pallet Dolly	Per Hour	1,488	3,593
26	Container/Pallet Dolly 20 FT	Per Hour	1,985	7,186
27	Conveyor belt	Per Hour	4,961	8,347
28	Crew Transport	Per Trip	1,786	4,134
29	Deportee/ Inadmissible handling	Per Passenger	4,192	5,375
30	Direct crew through airport facilities	Per Service	992	3,382
31	Excess Baggage Fee (% of collection)	As per collection	15%	15%
32	Exterior Cleaning – Narrow Body	Per Service	21,730	26,257
33	Exterior Cleaning - Wide Body	Per Service	57,551	69,540
34	Fire Extinguisher equipment on ramp (standalone)	Per Flight	1,612	2,067
35	Forklift	Per Hour	7,356	9,431
36	Full body suit PPE	Per suit	1,322	1,695
37	Ground Power Unit	Per Hour	4,961	12,403
38	Headset service	Per Flight	2,481	4,134
39	Interior Deep Cleaning – Narrow Body	Per Service	7,938	15,893
40	Interior Deep Cleaning – Wide Body	Per Service	14,884	28,027
41	Interior Turn Cleaning – Narrow Body	Per Service	7,938	13,809
42	Interior Turn Cleaning – Wide Body	Per Service	14,884	22,326
43	Lower Deck Loader	Per hour	23,148	29,677
44	Load Control	Per Flight	9,674	12,403
45	Loading Of Baggage Into ULD Or Aircraft	Per Bag	322	413
46	Manual Check-In	Per Passenger	132	170
47	Middle Deck Loader	Per hour	27,408	35,138
48	MHB Handling	Per Bag	580	744
49	Offloading Of Baggage From Unit Load Device Or Aircraft	Per Bag	322	413
50	Operational Flight Plan Print Out	Per service	595	3,370
51	Oversized Baggage Handling	Per Bag	451	579
52	Passenger Step (mobile)	Per Hour	1,488	5,949
53	Pushback for narrow body aircraft	Per Push	11,907	16,500

S.NO.	SERVICES	UNIT	Amount (in ₹)	
			Domestic*	International
54	Pushback for wide body aircraft	Per Push	15,876	19,845
55	Station Management	Per flight	9,674	12,403
56	Stationary (Boarding card & Tags)	Per Flight	7,004	8,980
57	Supervision & Administration Services	Per flight	5,805	7,442
58	Tailstand	Per Hour	9,923	12,403
59	Toilet truck	Per Service	2,977	11,787
60	TowBar	Per Use	1,985	5,949
61	Towing of narrow body aircraft	Per Tow	13,892	17,736
62	Towing of wide body aircraft	Per Tow	23,814	23,979
63	Transit w/o visa pax	Per Passenger	4,192	5,375
64	Trestle (standard size - 4ft)	Per Hour	992	1,654
65	Tugs	Per Hour	2,977	9,431
66	Unit Load Device Storage	Per ULD/per day	992	2,228
67	Unit Load Device Washing	Per ULD	2,902	3,721
68	Unaccompanied Minor Handling	Per UM	4,192	5,375
69	Vacuum Cleaner	Per Hour	1,838	2,357
70	Very Important Persons Vehicle (Innova Range)	Per trip	5,954	7,855
71	Very Important Persons Vehicle (Luxury - Mercedes/ BMW / AUDI range)	Per trip	5,954	7,855
72	Very Important Persons	Per Passenger	4,192	5,375
73	Water truck	Per Service	2,977	11,787
74	Water Uplift	Per Ltr	5	12
75	Weight Cart Facility	Per Hour	9,674	12,403
76	Wheel Chair	Per Service	992	2,067
77	White collar staff	Per staff per hour	3,196	4,097

* Tariff for Domestic Scheduled Flights is also applicable to Domestic Non-Scheduled Flights.

Dom. = Domestic; Intl. = International.

Notes:

- Above Tariff Rates are excluding of all applicable taxes, if any.
- Tariff determined shall be the maximum Tariff to be charged No other charge is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on 15th of the month will be applicable for the second fortnight.

B - Maximum Tariff for Item-wise Charges in respect of International “Non-Scheduled & General Aviation Operations”

S.NO.	SERVICES	UNIT	Amount (in ₹)
			International
1	Air Cooling Unit per hour usage	Per Hour	30,867
2	Air Starter Unit	Per Start	19,195
3	Aircraft Disinfection - Freighter Aircrafts	Per service	6,202
4	Aircraft Disinfection - Pax Aircrafts Code C	Per service	10,104
5	Aircraft Disinfection - Pax Aircrafts Code D/E	Per service	19,080
6	Aircraft Disinfection - Pax Aircrafts Code F	Per service	29,747
7	Aircraft marshalling	Per service	4,134
8	Ambulift	Per flight leg	13,919
9	Apron Transport (Passenger)	Per Trip	5,788
10	Arrange non-scheduled Crew Hotel Accommodation	Per flight	1,645
11	ATC payment services	Per flight	6,615
12	Baggage ID	Per Service	3,308
13	Baggage/Cargo cart	Per Hour	2,919
14	Ballast Bags refill	Per refill-per bag	1,637
15	Blue collar staff	Per staff per hour	4,134
16	Brake Cooling Service	Per flight	28,064
17	Cabin loading/unloading Narrow Body	Per hour	17,960
18	Cabin loading/unloading Wide Body	Per hour	22,450
19	Cargo/ Apron Transport on Apron	Per Flight	8,269
20	Cargo Supervision services	Per flight	12,858
21	CHOCKS for narrow body aircraft	Per Hour	6,202
22	CHOCKS for wide body aircraft	Per hour	7,442
23	CONES for narrow body aircraft	Per Hour	6,202
24	CONES for wide body aircraft	Per Hour	7,442
25	Container/Pallet Dolly	Per Hour	3,593
26	Container/Pallet Dolly 20 FT	Per Hour	7,186
27	Conveyor belt	Per Hour	8,347
28	Crew Transport	Per Trip	4,568
29	Deportee/Inadmissible handling	Per Passenger	5,375
30	Direct crew through airport facilities	Per Service	3,382
31	Excess Baggage Fee (% of collection)	As per collection	15%

S.NO.	SERVICES	UNIT	Amount (in ₹)
			International
32	Exterior Cleaning – Narrow Body	Per Service	26,257
33	Exterior Cleaning – Wide Body	Per Service	69,540
34	Fire Extinguisher equipment on ramp (standalone)	Per Flight	2,067
35	Forklift	Per Hour	9,431
36	Full body suit PPE	Per suit	1,695
37	Ground Power Unit	Per Hour	13,602
38	Headset service	Per Flight	5,613
39	Interior Deep Cleaning – Narrow Body	Per Service	15,893
40	Interior Deep Cleaning – Wide Body	Per Service	28,027
41	Interior Turn Cleaning – Narrow Body	Per Service	13,809
42	Interior Turn Cleaning – Wide Body	Per Service	22,326
43	Lower Deck Loader	Per hour	29,677
44	Load Control	Per Flight	12,403
45	Loading Of Baggage Into Unit Load Device Or Aircraft	Per Bag	413
46	Manual Check-In	Per Passenger	170
47	Middle Deck Loader	Per hour	35,138
48	MHB Handling	Per Bag	744
49	Offloading Of Baggage From Unit Load Device Or Aircraft	Per Bag	413
50	Operational Flight Plan Print Out	Per service	3,370
51	Oversized Baggage Handling	Per Bag	579
52	Passenger Step (mobile)	Per Hour	5,949
53	Pushback for narrow body aircraft	Per Push	16,500
54	Pushback for wide body aircraft	Per Push	24,695
55	Station Management	Per flight	12,403
56	Stationary (Boarding card & Tags)	Per Flight	8,980
57	Supervision & Administration Services	Per flight	7,442
58	Tailstand	Per Hour	16,538
59	Toilet truck	Per Service	11,787
60	Towbar	Per Use	5,949
61	Towing of narrow body aircraft	Per Tow	17,736
62	Towing of wide body aircraft	Per Tow	30,756
63	Transit w/o visa pax	Per Passenger	7,028
64	Trestle (standard size - 4ft)	Per Hour	2,245
65	Tugs	Per Hour	9,431
66	Unit Load Device Storage	Per ULD/per day	2,228
67	Unit Load Device Washing	Per ULD	3,721

S.NO.	SERVICES	UNIT	Amount (in ₹)
			International
68	Unaccompanied Minor Handling	Per UM	7,028
69	Vacuum Cleaner	Per Hour	2,357
70	VIP Vehicle (Innova Range)	Per trip	12,403
71	VIP Vehicle (Luxury - Mercedes/ BMW / AUDI range)	Per trip	15,711
72	VIPs	Per Passenger	7,028
73	Water truck	Per Service	11,787
74	Water Uplift	Per Ltr	17
75	Weight Cart Facility	Per Hour	16,538
76	Wheel Chair	Per Service	2,894
77	White collar staff	Per staff per hour	7,442

Notes:

- Above Tariff Rates are excluding of all applicable taxes, if any.
- Tariff determined shall be the maximum Tariff to be charged No other charge is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15th of the month will be applicable for the second fortnight.

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