

**भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण**  
**Airports Economic Regulatory Authority of India**  
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**आदेश संख्या 04/2025-26**  
**Order No. 04/2025-26**

तृतीय तल/ 3rd Floor,  
उड़ान भवन/ Udaan Bhawan,  
सफदरजंग हवाईअड्डा/ Safdarjung Airport  
नई दिल्ली/New Delhi – 110003

जारी करने की तारीख: 17.06.2025  
Date of Issue: 17.06.2025

सेवा/Service : ग्राउंड हैंडलिंग सेवाएं / Ground Handling Services

सेवा प्रदाता/Service provider : इंडोथाई एयरपोर्ट मैनेजमेंट सर्विसेज (इंडिया) प्राइवेट लिमिटेड /  
IndoThai Airport Management Services (India) Private Limited

हवाईअड्डा/Airport : सरदार वल्लभभाई पटेल अंतरराष्ट्रीय हवाईअड्डा, अहमदाबाद /  
Sardar Vallabhbhai Patel International Airport (SVPIA),  
Ahmedabad

हवाईअड्डा प्रचालक/  
Airport Operator : अहमदाबाद इंटरनेशनल एयरपोर्ट लिमिटेड (एआईएएल) /  
Ahmedabad International Airport Limited (AIAL)

विषय: मैसर्स इंडो थाई अहमदाबाद प्राइवेट लिमिटेड द्वारा सरदार वल्लभभाई पटेल अंतरराष्ट्रीय हवाईअड्डा, अहमदाबाद में प्रदान जा रही ग्राउंड हैंडलिंग सेवाओं के संबंध में तदर्थ टैरिफ निर्धारित करने के लिए।

**Sub: Determination of Ad-hoc Tariff for Ground Handling Services to be provided by M/s IndoThai Airport Management Services (India) Private Limited at Sardar Vallabhbhai Patel International Airport, Ahmedabad effective from 15.05.2025 to 13.08.2025.**

**Independent Service Provider's submission:**

1. IndoThai Airport Management Services Pvt. Ltd. (IndoThai), the Independent Service Provider (ISP) is a Ground Handling Agency and providing Ground Handling Services (GHS) at various airports in India including major airports namely Amritsar, Bhubaneswar, Calicut, Guwahati, Jaipur, Kolkata, Pune, Varanasi, etc.
2. The ISP vide its letter dated 19.05.2025 has informed that after the revocation of security clearance of M/s Celebi Ground Handling India Private Limited (the then existing ground handling agency at Ahmedabad Airport) by the Bureau of Civil Aviation Security (BCAS) vide

its order dated 15.05.2025, it has received a Letter of Intent to Interim Award (LOIA) from the airport operator, for providing Ground Handling Services at Sardar Vallabhbhai Patel International Airport, Ahmedabad, as an interim arrangement for 90 days, effective from 15.05.2025 to 13.08.2025.

3. M/s IndoThai further stated that considering the importance of ground handling services for smooth airport operations, they have commenced ground handling operations with effect from the date of LOIA (15.05.2025).
4. The ISP has requested the Authority to approve the same tariff for them as was applicable to erstwhile ground handling agency at Ahmedabad Airport i.e. M/s Celebi Ground Handling India Pvt. Ltd. In this regard, the ISP has submitted the copies of the following documents:
  - (i) Letter of Intent to Interim Award (LOIA) dated 15.05.2025 issued by the airport operator (M/s Ahmedabad International Airport Limited).
  - (ii) Certificate of Incorporation of IndoThai Airport Management Services Private Limited.
  - (iii) Security clearance granted by BCAS to IndoThai as Ground Handling Agency in the airport.

**Authority's Examination:**

5. The Authority notes from the documents/evidences submitted by the Independent Service Provider (ISP) that the Bureau of Civil Aviation Security (BCAS), vide its order dated 15.05.2025, has revoked the security clearance granted to M/s Celebi Aviation Ground Handling India Private Limited [erstwhile Ground Handling Agency (GHA) at Ahmedabad airport] on the grounds of National Security.
6. Following the revocation of security clearance of the erstwhile ground handling agency (M/s Celebi Aviation Ground Handling India Private Limited), the airport operator (M/s AIAL) had terminated its agreement with the erstwhile GHA. The airport operator, in order to deal with extraordinary situation arising due to the revocation by BCAS of the security clearance of M/s Celebi Aviation Ground Handling and to ensure that the ground handling services at Ahmedabad airport are not disrupted and airport operations continue to be conducted in a smooth way, made an alternative interim arrangement (for 90 days effective from 15.05.2025) by appointing new ground handling agency namely M/s IndoThai in place of erstwhile ground handling agency. During this interim period, Airport Operator intends to float new tender for the award of regular contract to new ground handling agency.
7. The Authority also notes that BCAS has already granted security clearance to M/s IndoThai as a ground handling agency at airport vide its letter dated 17.11.2020. The security clearance granted to ISP is valid for a period of 5 years from the date of issue of letter by BCAS or the period of contract with the airport operator, whichever is earlier.
8. The Authority further notes that considering the essentiality of ground handling services for seamless airport operations from the date of award of interim license by the airport operator i.e. w.e.f. 15.05.2025, a new ground handling agency (M/s IndoThai) has started providing ground handling services at the Ahmedabad airport, after the withdrawal of security clearance of M/s Celebi Aviation Ground Handling India Private Limited by the BCAS.

9. The ISP vide its email dated 28.05.2025 has confirmed that during this stop-gap arrangement, they will levy the same tariff in respect of its ground handling services at Ahmedabad airport, as was approved by AERA for M/s Celebi Aviation Ground Handling India Private Limited.
10. The Authority, considering the extraordinary circumstances following the revocation of security clearance of the then ground handling agency at Ahmedabad airport and taking cognizance of the essentiality of ground handling services for seamless airport operations, decides to consider the same tariff (as applicable to FY 2025-26) as was approved by AERA for M/s Celebi Aviation Ground Handling India Private Limited vide Tariff Order no. 07/2023-24 dated 26.05.2023 after following due process including stakeholder consultation, as an ad-hoc tariff, for M/s IndoThai for its ground handling services as per **Annexure-I, II & III**, which is an extract of the aforementioned AERA tariff order dated 26.05.2023 for FY 2025-26 for Scheduled Aircraft Operators (Domestic & International), International 'Non-Scheduled & General Aviation Flights' and item-wise charges for Ground Handling Services in respect of Domestic and International flights respectively.
11. The Authority considering the extraordinary situation as explained above, decided to allow ad-hoc tariff for M/s IndoThai for its ground handling services at Ahmedabad airport effective from 15.05.2025 (from the date of taking over the ground handling operation) up to 13.08.2025, subject to the validity of security clearance granted by BCAS to M/s IndoThai, as a ground handling agency.

### **ORDER**

Upon careful consideration of the material available on records, the Authority, in exercise of powers conferred by Section 13(1)(a) of the Airports Economic Regulatory Authority of India Act, 2008, hereby orders that:

- (i) M/s IndoThai Airport Management Services Pvt. Ltd. (IndoThai) is allowed to levy and collect charges for the Ground Handling Services at Sardar Vallabhbhai Patel International Airport, Ahmedabad, on ad-hoc basis, as per **Annexures (I, II & III)** up to 13.08.2025, subject to the validity of BCAS' security clearance as a ground handling agency.
- (ii) The Authority decides that Tariff for Domestic Non-Scheduled & General Aviation operators, including Item-wise Charges, shall not exceed the approved Tariff(s) for relevant Domestic Scheduled Flights for similar class of aircraft(s).
- (iii) Tariff approved, hereinunder, will be the maximum Tariff to be levied to users. No other charge(s) is to be levied over and above the approved Tariff.
- (iv) For payment of ground handling charges in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and exchange rate as on 15<sup>th</sup> of the month will be applicable for the second fortnight.
- (v) M/s IndoThai Airport Management Services Private Limited shall ensure compliance of Standardization of Ground Handling Equipment at Sardar Vallabhbhai Patel International Airport (SVPIA), Ahmedabad in accordance with the directives issued by the ministry of Civil Aviation vide letter no. AV-24011/10/2021-AAI-MOCA dated 01.11.2021.
- (vi) The airport operator to ensure the compliance of minimum service standards related to ground handling services provided by M/s IndoThai at Ahmedabad airport, as per the minimum service standards that were earlier applicable to erstwhile GHA.



- (vii) The Airport Operators, shall publish the Ad-hoc tariff order/tariff rate card at their official website for the information of all Stakeholders.
- (viii) The Tariff determined herein above is excluding of applicable taxes, if any.
- (ix) The Airport Operator shall ensure compliance of the Order.

**By the Order of and in the Name of the Authority**

  
(Suyash Narain)  
Secretary

**To,**

**Mr. Vikas Ladia, Director,**  
M/s Indo Thai Kolkata Private Limited,  
5 JBS Halden Avenue,  
Kolkata, West Bengal - 700105.

**Copy for information to:**

- 1) Secretary, Ministry of Civil Aviation, Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi-110003.
- 2) Chief Airport Officer, Ahmedabad International Airport Limited, Ahmedabad- 382421, Gujarat.

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AERA



<b>Ad-hoc Tariff Rate Card approved by AERA for</b> <b>M/s IndoThai Ahmedabad Private Limited (IndoThai) in respect of its Ground Handling Services</b> <b>at Sardar Vallabhbhai Patel International Airport, Ahmedabad</b> <b>For Scheduled Aircraft Operators (Domestic* &amp; International)</b>			
<b>Effective from 15.05.2025 upto 13.08.2025</b>			

(Amount in ₹)

Aircraft Code	PAX	RAMP	Full/ Comprehensive
<b>Domestic Passenger Flight</b>			
Below Code B	4,140	12,400	16,540
Code B	5,820	17,450	23,270
Code C	9,110	27,350	36,460
Code D	13,980	41,940	55,920
Code E	31,610	94,820	1,26,430
<b>International Passenger Flight</b>			
Code C	33,290	99,840	1,33,130
Code D	53,170	1,59,540	2,12,710
Code E	60,850	1,82,540	2,43,390
Code F	73,020	2,19,050	2,92,070
<b>Domestic Cargo Flight</b>			
Code C	NA	37,040	NA
Code D	NA	60,200	NA
Code E	NA	1,04,190	NA
<b>International Cargo Flight</b>			
Code C	NA	1,27,630	NA
Code D	NA	1,70,170	NA
Code E	NA	2,12,720	NA
Code F	NA	2,55,270	NA

\* Tariff for Domestic Scheduled Flights is also applicable to Domestic Non-Scheduled & General Aviation operations

**Notes:-**

- Above Tariff Rates are excluding of all applicable taxes.
- Tariff rates indicated above are maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15<sup>th</sup> of the month will be applicable for the second fortnight.



**Ad-hoc Tariff Rate Card approved by AERA in respect of  
M/s IndoThai Ahmedabad Private Limited (ITAPL) in respect of its Ground Handling Services  
at Sardar Vallabhbhai Patel International Airport, Ahmedabad  
Effective from 15.05.2025 upto 13.08.2025**

**For International 'Non-Scheduled & General Aviation Flights'**

(Amount in ₹)

<b>Aircraft MTOW</b>	<b>(Rate in ₹) (FY 2025-26)</b>
0-5000	49,340
5001-10000	86,710
10001-20000	139,460
20001-30000	140,470
30001-40000	156,500
40001-50000	164,200
50001-100000	176,410
100001-200000	211,830
Above 200000	300,500

\*MTOW - Maximum Takeoff Weight

**Notes:**

- Above Tariff Rates are excluding of all applicable taxes.
- Tariff rates indicated above are maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15<sup>th</sup> of the month will be applicable for the second fortnight.





**ANNEXURE – III**

**Ad-hoc Tariff Rate Card approved by AERA in respect of**  
**M/s IndoThai Ahmedabad Private Limited (ITAPL) in respect of its Ground Handling Services**  
**at Sardar Vallabhbhai Patel International Airport, Ahmedabad**  
**Effective from 15.05.2025 upto 13.08.2025**

**Item-wise Charges for Ground Handling Services in respect of Domestic and International Flights**

(Amount in ₹)

S. No.	Details of Services /Equipment	Unit	Domestic	International
1	VIP Vehicle	Per Service	2,894	5,788
2	Wheel Chair	Per Service	1,389	2,315
3	Ambulift	Per Service	8,103	16,207
4	Tail stand	Per Use	8,153	12,544
5	Ground Power Unit	Per Hour	9,261	19,996
6	Air Cooling Unit per hour usage	Per Hour	16,207	45,375
7	Brake Cooling Unit	Per flight	26,815	41,254
8	Trestle	Per Hour	2,145	3,300
9	Headset service	Per Flight	2,315	5,788
10	Apron Transport (Passenger)	Per Trip	3,473	5,788
11	Crew Transport	Per Trip	3,473	5,788
12	Air Starter Unit	Per Start	15,666	24,698
13	Pushback for wide body aircraft	Per Push	17,364	28,941
14	Pushback for narrow body aircraft	Per Push	11,576	18,522
15	Towing of wide body aircraft	Per Tow	17,364	30,098
16	Towing of narrow body aircraft	Per Tow	16,948	26,073
17	Baggage ID	Per Service	8,793	13,529
18	LDL	Per hour	17,364	27,783
19	MDL	Per hour	23,153	43,990
20	Toilet truck	Per Flight	4,631	12,825
21	Water truck	Per Flight	4,631	11,092
22	Forklift	Per Hour	9,011	13,863
23	Conveyor belt	Per Hour	5,209	10,419
24	Vacuum Cleaner	Per Hour	2,252	3,465
25	Baggage Tugs	Per Hour	4,515	9,261
26	Baggage/Cargo cart	Per Hour	2,789	4,291
27	Container/Pallet Dolly	Per Hour	2,315	5,281
28	Container/Pallet Dolly 20 FT	Per Hour	4,631	10,563
29	Passenger Step (mobile)	Per Hour	4,052	8,746
30	Towbar	Per Use	4,321	6,846
31	Ballast Bags refill	Per refill-per bag	1,564	2,407
32	Operational Flight Plan Print Out	Per service	3,219	4,953
33	Cabin loading/unloading Narrow Body	Per hour	17,161	26,401
34	Cabin loading/unloading Wide Body	Per hour	21,451	33,002
35	Full body suit PPE	Per suit	1,620	2,492
36	ATC payment-services	Per flight	6,946	24,796
37	Very Important Persons	Per Passenger	2,315	6,910
38	Transit w/o visa Pax.	Per Passenger	2,315	6,910

S. No.	Details of Services /Equipment	Unit	Domestic	International
39	UM Handling	Per Child	2,315	4,522
40	Deportee/ Inadmissible Handling	Per Passenger	4,492	6,910
41	Excess Baggage Fee (% of collection)	Amount collected	15%	
42	Aircraft marshalling	Per service	3,219	4,953
43	Aircraft Disinfection – Pax. Aircraft Code C	Per service	9,655	14,853
44	Aircraft Disinfection – Pax. Aircraft Code D/E	Per service	18,231	28,048
45	Aircraft Disinfection – Pax. Aircraft Code F	Per service	28,423	43,728
46	Aircraft Disinfection - Freighter Aircrafts	Per service	5,926	9,116
47	Stationary (Boarding card & Tags)	Per Flight	8,580	13,200
48	Manual Check-In	Per Passenger	162	249
49	Interior Cleaning – Narrow Body	Per Service	10,419	23,362
50	Interior Cleaning - Wide Body	Per Service	16,207	41,200
51	Arrange Non-Scheduled Crew Hotel Accommodation	Per flight	1,572	2,419
52	Direct crew through airport facilities	Per Service	3,231	4,972
53	Cargo Supervision services	Per Flight	12,286	18,902
54	Unit Load Device (ULD) Storage	Per ULD/per day	2,129	3,276
55	White collar staff	Per staff per hour	3,241	5,113
56	Blue collar staff	Per staff per hour	2,161	3,380

**Notes:**

- Above Tariff Rates are excluding of all applicable taxes.
- Tariff rates indicated above are maximum charges that can be levied to users. No other charge(s) is to be levied over and above the approved Tariff Rates.
- For payment in foreign currency, the RBI conversion rate as on the last day of the previous month will be applicable for the first fortnight and the rate as on the 15<sup>th</sup> of the month will be applicable for the second fortnight.

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