

भारतीय विमानपत्तन आर्थिक विनियामक प्राधिकरण
Airports Economic Regulatory Authority of India (AERA)
भारत सरकार/Government of India
तृतीय तल, उड़ान भवन, सफदरजंग हवाई अड्डा, नई दिल्ली-110003.
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**STAKEHOLDERS' CONSULTATION MEETING FOR FORMULATION OF
PERFORMANCE STANDARDS OF MAJOR AIRPORTS RELATING TO QUALITY,
CONTINUITY AND RELIABILITY OF SERVICE AND ASSOCIATED ACTIVITIES**

Ministry of Civil Aviation in accordance with the provision of Section 51(2)(f) of the AERA Act, 2008, is in the process of formulating Rules for Performance Standards of Major Airports relating to Quality, Continuity and Reliability of Service and Associated Activities. In this regard, Airports Economic Regulatory Authority of India (AERA) has issued a Consultation Paper No. 03/2025-26 on 18.08.2025, containing the proposed Performance Standards including monitoring mechanism thereof (available on AERA website at URL <https://aera.gov.in>).

The various proposals contained in the Consultation Paper, are put forth for Stakeholders' Consultation. A Stakeholders Consultation Meeting in hybrid mode (Physical/Online) in this regard is scheduled on **10th September, 2025 at 1:30 PM** at:

**Indian Aviation Academy,
Vasant Kunj, New Delhi – 110070.**

All stakeholders like Airport Operators, Airlines, Passengers/Passengers' Associations, General Public, Industry Associations/Bodies, Independent Service providers for Cargo, Ground Handling Fuel Farm etc., are requested to join the said meeting and give their valuable suggestions/comments/views on the aforesaid Consultation Paper for Formulation of Performance Standards of Major Airports Relating to Quality, Continuity and Reliability of Service and Associated Activities.

For participants wishing to join online mode are requested to use the following meeting credentials:

Please choose, either:

Method I: Click on the meeting link

<https://aeraind.webex.com/aeraind/j.php?MTID=m910bcd1caa0df296af1357197812dcd6>

OR

Method II: Join by meeting number

<https://aeraind.webex.com/aeraind>

Meeting number (access code): 2512 463 5180

Meeting password: 1234